Exchange Network accounts

1. Will I have to register for a new Exchange Network user ID?
   - Yes, you will need a new EN ID, but the AQS Team will be doing this for you as part of the migration process starting in January 2012.
2. Who will set up the EN user accounts – EPA RO, EPA HQ (AQSTeam) or the EN Helpdesk?
   - The AQS Team will do the initial EN account setup.
3. What if a state has multiple regions submitting data to a different screening file under a single EN? How will AQS know which screening file to place the data? The EN email is the same for each region.

ENSC

4. On the ENSC website, can a .zip file contain multiple AQS transaction files? Can you submit multiple files?
   - No, only one single zipped file at a time.
5. So, since we can't load multiple files, we have to fill out the CDX upload form each time we load a file. Will there be a default filled in on the forms based on a user ID?
   - We'll pass this on to the EN folks.
6. Also on the CDX upload form, the optional email address. . . Will I get 2 emails now notifying me of transaction status?
   - Yes, one from CDX and one from AQS.
7. We use our node to send AQS data to CDX. Our NAAS account is currently linked to our AQS account. Why will they need to be relinked?

File submittal process

8. Are you saying that I don't have to logon to AQS in order to submit a data file?
   - Yes, that is correct. You can logon to the ENSC, submit the file, choose the final processing step of "Post" and never need to logon to AQS.
9. What happens if I submit a file and have errors?
   - If you submit a file with the final processing step = "Post" and Stop on Error = "yes" then all "good" data goes through. Any "bad" data remains unposted. You would need to logon to AQS and use the Correct tables to correct any errors.
   You will get an email with completion status.
   You will get an email if the job ran cleanly.
   You will get an email if the job ended with "warning" status.
   You will get an email if the job ended with "error" status.
   An email would contain a link to the combined reports.
10. Will the process be the same for P&A data?
    - Yes.
11. Will all transaction types be accepted?
    - Yes.

12. Could you show a detailed example of loading a file the new way?
    - Not at this time. We intend to provide an e-learning module on this.

AQS

13. Can you still delete by screening group?
    - Yes.
14. Will I still be able to delete pre-production data via Maintain? This is useful when a file has loaded with many errors.
    - Yes. None of that functionality has changed.
15. Is there a Help button?
    - Context sensitive Help is available.
16. Will the Raw Data Inventory Report be automatically mailed to the user?
    - Yes, a link to the report would be included in the completion status email sent to you.
17. Is "Warning" the same as "Error?"
    - Warning is not the same as Error. Warning does not stop data from being posted; Error will stop the data from being posted. You would receive a completion status for Warning and/or Error.
18. Will AQS Retrievals be XML only now?
    - No, the output options for AQS Retrieval haven't changed.
19. If I have errors, then will I need to go into AQS?
    - Yes.

General

20. If I have questions, whom do I call?
    - AQS Team can be reached via AQSTeam@epa.gov
    - Exchange Network Call Center
21. Will there be a class for the IT system folks to help us get this set up?

22. Is there funding available for hardware changes associated with this?
    - Yes, contact the Exchange Network. . .

23. When will Tribal agencies be transferred to the new process?
    - The AQS Team is working on a timeline for the migration. We have been asked to move all members of an agency at the same time.
24. To which email address will user mailings be sent?
    - The AQS Team will use the email on file on your AQS Security profile.
25. How long will Load reports be available in the email link?
    - You will be able to access reports via the embedded link for 15 days.