

**Municipality/Organization: Town of Milford**

---

**EPA NPDES Permit Number: NHR041019**

---

**Annual Report Number**

**& Reporting Period:**

**No. 15: April 2017-April 2018**

---

## **NPDES PII Small MS4 General Permit Annual Report**

### **Part I. General Information**

Contact Person: Fred Elkind

Title: Stormwater Coordinator

---

Telephone #: 603-249-0620

Email: felkind@milford.nh.gov

---

### Certification:

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

Signature: 

---

Printed Name: Mark Bender

---

Title: Town Administrator

---

Date: April 11, 2018

---

## **Part II. Self-Assessment**

During the reporting period from April 2017 to April 2018, Milford continued to work towards the objectives of the program. Staff level meetings were held as needed. The Stormwater Coordinator continued responsibilities including assisting the Department of Public Works (DPW) with oversight and implementation. Meetings between the Director of Public Works and the Stormwater Coordinator were scheduled as needed. The Stormwater Coordinator, Town Administrator, and Community Development Director participated in Regional Stormwater Coalition activities.

The Milford Water Utilities Group continued to assist the Local Rivers Advisory Group with regular surface water sampling efforts and continues to document rainfall events.

Milford DPW planned the continuation of the storm drain stenciling program and updated the “DUMP NO WASTE DRAINS TO RIVER” stencils. The Town continues its program of advising car-washing event managers to assure compliance with best management practices. The Town provided a brochure highlighting safe washing practices, which continues to be available to all related businesses, to all entities who request information. Other Public Outreach includes informational slides and educational stormwater videos that run on local public television. Code Enforcement inspects car-washing events, as needed, to make sure they are in compliance with the policy.

Milford completed identification of known outfalls within the MS4 area in 2007. Visual re-inspections and re-categorization of discharges were performed during 2010 as part of the Illicit Discharge and Detection Evaluation Program, resulting in a lower number of EPA-defined outfalls. Efforts during the 2017/2018 period included planning, design, and application for funding through the New Hampshire State Revolving Fund (NH SRF) program to advance the stormwater video inspection Town-wide. The SRF funding was approved by NHDES. A first phase of this program was approved at the 2016 Town Meeting and final authorization to expend the funds was approved by NHDES. A contract was let and work began this fall. Additionally, the 2017 Town Meeting approved the Phase 2 funds. NHDES is providing a final review and approval of the use of SRF funds and the Phase 2 effort is expected during the summer of 2018. These efforts will also result in a refinement of mapping of the stormwater system as well as the development of a stormwater asset management program. During the 2017/2018 permit period, a vacuum street sweeper continued to be operated. This unit continues to allow a more effective and efficient operation of the street sweeping program. The programmed use of the sweeper continues to be modified to increase efficiency even further.

Animal Waste management efforts have included expansion of the dog waste management capabilities in Town parks as well as public information through a letter to the editor of the local newspaper. Several Town facilities have animal waste disposal facilities. Discussion has been underway for a dog park based on public initiative.

An update of the Milford Stormwater Regulation will be required. It is anticipated that this will be a significant work item of the Planning Board and other boards during the 2018/2019 period. The update will be based, in part, upon the revised MS4 permit requirements.

**Part III. Summary of Minimum Control Measures**

**1. Public Education and Outreach**

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 15 (Reliance on non-municipal partners indicated, if any)	Planned Activities – 2018/2019
1	Document/Continue Existing Programs.	DPW/Rick Riendeau Community Development/Lincoln Daley	Review existing programs/prepare written documentation about changes in existing programs as required.	Two representatives from Milford continue to serve on the Local River Advisory Group (LRAG) to protect Milford’s interests. The Planning and Building Departments continued to work together to coordinate, update, and revise the Stormwater Management Application, Permit and Checklist to effectively educate and guide Building Permit applicants through the Stormwater Permit process. In addition, a Stormwater Construction Brochure continues to be attached to all applicable approved Building Permits unless the project is covered by a SWMP/SWPPP. The process of issuing Stormwater Permits has been expanded to include the equivalent requirements of the Construction General Permit for all covered projects exceeding 20,000 square feet of disturbance so brochures are not essential and may or may not be included with those building permits. Brochures have also been distributed which cover the	Continue working on the compilation of the file containing outlined programs. Continue to include Stormwater Construction Brochures with all relevant Building Permits. Evaluate and seek opportunities to improve current procedures. Additional software for stormwater asset management and maintenance tracking is being refined.

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 15 (Reliance on non-municipal partners indicated, if any)	Planned Activities – 2018/2019
Revised				proper use of rain gardens as treatment devices and stormwater issues for the general public. Stormwater videos were played on public access TV a total of 232 times. Videos were produced by Pennichuck Water.	
2	Coordinate Public Educators.	Stormwater Committee	Organize Town employees, educators, etc. to develop for distribution materials regarding stormwater.	Staff worked with School Department to develop a revised program for 4 <sup>th</sup> graders and others. The School Department was introduced to “All the Way to the Ocean” by Joel Harper and was provided copies for each 4 <sup>th</sup> grade class, as well as a copy for the Wadleigh Memorial Library. These have served as a focal point for those classes to study stormwater sources and impacts.	Continue distribution of stormwater educational materials/information. Stormwater educational resources are being researched with the intent to provide additional resources to the schools and the Town library. Investigate and implement, if feasible, an art contest or project based upon water resources aimed at 4 <sup>th</sup> graders. The decision will be based upon the effectiveness of the 2017 effort. Also investigate the possible involvement of the Nashua Regional Planning Commission regarding public information and outreach.
Revised				Incorporation of stormwater principles continues to be encouraged in the 4 <sup>th</sup> grade curriculum. An art contest based upon the above curriculum was implemented during the 2017 school year. The possibility of repeating this program is being considered for the 2018 school year.	

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 15 (Reliance on non-municipal partners indicated, if any)	Planned Activities – 2018/2019
3	Coordinate Information and Program Distribution Within the School Network.	Stormwater Committee/School Department	Contact 90% of schools within the Town Reach, including grades 4 and 7 students and 10 <sup>th</sup> grade biology students – a total of approximately 500 students. Fourth, seventh, and tenth grade teachers have agreed to incorporate a regular program into the yearly plan.	The 4th, 7th, and 10th grade teachers have continued to include the five-lesson plans in their agenda for reaching all fourth, seventh, and tenth graders in Milford. Approximately 500 students are involved. A revised program for future activities was introduced which is less dependent upon weather conditions. The Stormwater Day concept has been altered to an in-house (Heron Pond School 4th grade) focus based upon “All the Way to the Ocean” by Joel Harper.	Continue to encourage incorporation of stormwater-related lessons into the regular fourth, seventh, and tenth grade yearly plan that may include an event day for the fourth grade classes. Efforts are continuing to establish an ongoing stormwater focus program for the 4 <sup>th</sup> grade which may overcome obstacles associated with a single stormwater event. An age appropriate book is being used to aid the curriculum and it is hopeful that an associated exercise will also be performed. A related art project as conducted in 2017 is being investigated.
Revised					

**1a. Additions**

--	--	--	--	--	--

## 2. Public Involvement and Participation

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 15 (Reliance on non-municipal partners indicated, if any)	Planned Activities – 2017/2018
4	Create Task Committee.	DPW/Rick Riendeau	Team meets as needed to incorporate new EPA MS4 requirements.	In 2013 the Stormwater Team was renamed “Stormwater Committee” and currently includes the Community Development Director, the School Department, the Fire Department and the Stormwater Coordinator. Meetings during this year were to be set for the purpose of incorporating changes to the MS4 permit. Since the new permit has yet to be released, no meetings were required.	Stormwater Committee meetings will continue as needed. Minutes will continue to be documented. The new MS4 permit will go into effect in 2018 and will require updated planning and possible involvement of the Committee.
Revised	<i>(Revised to Stormwater Committee Year 11)</i>				
5	Conduct Public Meeting/Acquire Public Input.	Planning/ Lincoln Daley	Hold Public Meeting.	The Stormwater Ordinance was revised in draft form and is to be reviewed by the appropriate Town boards. Since these reviews have not yet been initiated, public meetings have not been held. Further, a revision of the SWMP based upon anticipated MS4 permit revisions will require public input.	Public input will continue to be sought related to the Land Use Regulations. As the Stormwater Ordinance and SWMP are revised, public input will also be sought through the public meeting process which guides the Planning Board and Board of Selectmen. Effort on this item is expected during the summer/fall of 2018 based upon revised EPA MS4 permit requirements.
Revised					
6	Establish Stormwater Information Display at Major Town Events.	Stormwater Committee	Exhibit Stormwater Information Display at Town Event. Displays will be provided at “appropriate Town events.”	The Stormwater Exhibit is displayed at major events when possible. However, the use of the Town’s public media television broadcasts is more likely to be seen and this has become the outreach focus.	A bulletin board or outreach displays will continue to be evaluated, updated and readied for display at major Town events as appropriate. The Town’s website and public media are, however, the main vehicles for information

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 15 (Reliance on non-municipal partners indicated, if any)	Planned Activities – 2017/2018
Revised					dissemination at this point. Changes in the means of dissemination of information to the public are required by the 2018 permit. It is anticipated that public media will be utilized as opposed to the former reliance on the display board.
7	Establish Storm Drain Stenciling/Community Cleanup Day.	DPW/Rick Riendeau	Trash to be collected from public roadways throughout the year. DPW conducts a Town-wide brush pickup and roadside debris is removed via street sweeping.	Nearly 100% of the storm drains outletting to a body of water have been stenciled throughout the life of this program. Many of these have been restenciled as a result of wear and tear and repaving activities. The Town-wide brush pickup was eliminated for 2015 and 2016 due to budget constraints. Brush is still accepted at the Transfer Station. Milford participated in the Regional Hazardous Waste Collection Day and DPW conducted the roadside trash pickup. Milford hosted a Hazardous Waste Collection Day on May 6, 2017. Five other days were held in Nashua that were open to Milford residents. A Town-wide cleanup day was held on May 6, 2017. Mayflower, Tucker Brook, the Rail Trail, Rotch Wildlife Preserve, and trails within Mile Slip Town Forest were cleaned in both the spring and fall by the land stewards.	Storm drain stenciling will continue as needs are identified and resources allow. Community Cleanup Days will continue. Trails will continue to be cleaned and maintained by land stewards. A Hazardous Waste Collection Day is scheduled for May 5, 2018 in Milford as well as 5 other dates within Nashua.
Revised					

**2a. Additions**


### 3. Illicit Discharge Detection and Elimination

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 15(Reliance on non-municipal partners indicated, if any)	Planned Activities – 2017/2018
8	Map Outfalls and Receiving Waters.	DPW/Rick Riendeau and GIS Coordinator	Produce a map showing outfalls and receiving waters.	The Town invested in aerial images of the community and planimetrics developed in 2010 which were updated in 2013. The planimetrics data has been finalized and converted into GIS format. Prior ground visit data was reviewed against new information, resulting in a lower number of EPA-defined outfalls. As part of the continuing storm drain evaluation program, accuracy of the GIS continues to be assessed and improved. A Stormwater Atlas has been produced to document location of outfalls.	The maps will continue to be carefully reviewed to ensure that all pertinent outfall locations have been mapped and updated as appropriate. Stormwater video information will be utilized to supplement available outfall data. A stormwater asset management program is being established. Stormwater data will be incorporated into the Town's updated GIS data base for use by Town officials and the public. This effort is currently ongoing and should be available this spring.
Revised					
9	Evaluate Need for a Stormwater Ordinance.	Stormwater Committee	Prepare Storm Sewer (Stormwater) Ordinance for adoption.	After the required Public Hearing Process, the Stormwater Regulations were adopted with the assistance of a consultant and legal counsel on April 9, 2007 with an effective date of June 4, 2007. Enforcement Response Procedures were developed and are used as appropriate. Additional permitting guidance was produced during 2011.	This document will continue to be used and evaluated for areas requiring modifications. An updated Ordinance will be publically reviewed, revised and is anticipated to be re-adopted as required by the revised MS4 permit.
Revised					

10	Train Town Employees in Illicit Discharge Detection (IDD). <i>(Modified in Year 1 to NOT utilize volunteers)</i>	DPW/Rick Riendeau	Complete training document; conduct illicit discharge detection training, including information related to the hazards associated with illegal discharge and improper waste disposal.	The Town purchased training videos in 2011. Town employees attended a training session put on by the DPW including a video and lecture/question and answer session. The training program remains available in the event that new hires or staff with changing responsibilities need review. New hires are also trained by existing employees. Reported incidents have been documented by the Illicit Discharge Reporting Form and followed up by appropriate Town personnel. The IDD program has been documented as a standard operating procedure (SOP) in the Town's Stormwater Management Program. No illicit discharges were known to occur in 2017.	Employees will continue to be provided with the latest available documentation related to characteristics of an illicit discharge. The training by staff and through videos will be available to employees as necessary.
Revised					
11	Develop Dry Weather Screening of Outfalls.	DPW/Rick Riendeau	Develop dry weather screening forms and document findings.	Dry weather rescreening of outfalls was performed utilizing a visual inspection system during Year 9. Additional screening is on hold until the MS4 permit is revised and new demands and schedules are understood.	This program is subject to refinement based upon the revised MS4 permit.
Revised					

**BMP ID #  
ID #**

<b>BMP ID #</b>	<b>BMP Description</b>	<b>Responsible Dept./Person Name</b>	<b>Measurable Goal(s)</b>	<b>Progress on Goal(s) – Permit Year 15</b> (Reliance on non-municipal partners indicated, if any)	<b>Planned Activities – 2018/2019</b>
12	Develop System of Identifying Illicit Discharges/Initiate Program to Eliminate Them.	Fire Department, DPW/Rick Riendeau, Stormwater Coordinator/ Fred Elkind	Develop plan for elimination of illicit discharges. Begin program to identify and eliminate identified illicit discharges. Completion date was revised to be extended until December 2007.	Training addressed all aspects of Stormwater Pollution Prevention and identification of abnormal circumstances which may require supervisory follow-up. System is established for illicit discharge follow-up. The procedure was documented as a SOP.	Continue to emphasize illicit discharge detection and management. Acquire appropriate tools for use by the team responsible for detection and continue training, as needed. Review the revised MS4 permit for further guidance and possible changes.
Revised					
13	Identify Magnitude of Effort to Coordinate Mapping Stormwater Discharge System.	DPW/Rick Riendeau, Stormwater Coordinator/ Fred Elkind	Highlight areas of Town requiring outfall mapping effort. Once outfall areas have been identified, continue to identify “other areas” requiring mapping.	New planimetrics data has been finalized and converted to GIS format. A GIS stormwater plan has been developed. During 2015 an effort was planned to supplement the mapping with information obtained from storm system videos. A new application for state SRF funds was approved and was approved by Town Meeting. A Phase 2 application for state SRF funds was approved last year and was approved by Town Meeting. The work is expected to begin this summer or fall.	The Town will refine the data, fill in gaps, and begin to expand the stormwater mapping data beyond outfalls based upon stormwater video efforts. A Stormwater System Asset Management Program is being established.
Revised					

**3a. Additions**


**4. Construction Site Stormwater Runoff Control**

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 15 (Reliance on non-municipal partners indicated, if any)	Planned Activities – 2018/2019
14	Document Existing Programs and Expand Them As Required.	Community Development Staff and Stormwater Committee Members (as appropriate).	Review existing procedures and regulations.	New Development Regulations were adopted February 24, 2009. Zoning amendments protecting buffers were approved at the Town Meeting on March 8, 2011. A new zoning district which incorporates stormwater management was approved at the 2012 Town Meeting. There are some proposed changes to the Stormwater Ordinance drafted. Consideration of the changes was deferred to this year. Many of the proposed changes, such as infiltration of the 1” storm, have been partially implemented but are awaiting full authority. Other changes are awaiting review of the 2017 MS4 permit.	Continue to incorporate appropriate information into Town documents. Continue preconstruction meetings and construction monitoring of development projects. Continue technical review of stormwater plans for development activities. Revise program as needed to meet the 2017 MS4 permit requirements.
Revised					

**4a. Additions**


### 5. Post-Construction Stormwater Management in New Development and Redevelopment

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 15 (Reliance on non-municipal partners indicated, if any)	Planned Activities – 2017/2018
15	Document and Enhance Procedures for the MS4 System.	DPW/Rick Riendeau	Complete review of MS4 maintenance procedures.	There has been ongoing review of MS4 maintenance procedures. Code Enforcement is tracking post-development stormwater inspections through the MUNIS software system. Continue cataloging and assessing stormwater assets. A contractor has provided inspection and evaluation of the stormwater system and more than 9,000 feet were evaluated during 2013. Plans to expand this activity were developed and funded during 2016. To date, more than 40,000 feet of stormwater sewers have been evaluated.	Continue refinement of the maintenance procedures. A significant portion of the stormwater system was cleaned and evaluated by TV camera during 2013. This program was expanded during 2016/2017. The inspection and evaluation contract will be continued with a goal of adding more than 50,000 feet to the data base. A Stormwater Asset Management Program is being developed.
Revised					

16	Incorporate Best Management Practices Into the Town Master Plan.	Applicable Town Departments/ Lincoln Daley	Update Town Master Plan.	The Master Plan is a working document in Milford in which chapters are updated on a rotating basis and added as necessary. In March 2008, the Board updated the Facilities Chapter including wording supporting Stormwater BMPs. The Planning Board updated the Traffic and Transportation of the Master Plan during June 2012. The Planning Board revised the Open Space Ordinance which incorporated stormwater provisions during 2011. The Town continues to develop an Economic Development Policy through the work of the Economic Development Advisory Committee (EDAC). The goal of EDAC is to develop and recommend an economic development policy in accordance with the goals of the Milford Board of Selectmen and Milford Master Plan which will include Stormwater Management Practices.	The Town will continue to work on economic policies as part of the Master Planning process. These policies will incorporate stormwater management. The completion of this effort is anticipated during 2018.
Revised					

**5a. Additions**


## 6. Pollution Prevention and Good Housekeeping in Municipal Operations

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 15 (Reliance on non-municipal partners indicated, if any)	Planned Activities – 2018/2019
17	Document and Enhance Employee Training Procedures.	DPW/Rick Riendeau	Complete review of training programs.	All highway personnel are routinely scheduled to attend T <sup>2</sup> training at least one time per year. Program topics included Low Impact Development (LID), and drainage and stormwater management. Concepts are brought back to “other” employees. Training videos were obtained by the Town and are available to employees. Fire Department personnel continue to attend training for response to hazardous environmental releases. DPW employees attended the Green SnoPro training and certification for proper deicing salt application.	Document existing training programs and continue support of training events. Training sessions will be held for employees as required. Additional training efforts may be scheduled for 2018/2019 based upon MS4 permit revisions. DPW staff will continue to be trained for winter road maintenance procedures through the Green SnoPro program.
Revised					
18	Evaluate the Use of Pesticides, Sand, and Salt.	DPW/Rick Riendeau	Complete review of existing procedures.	There is no intentional pesticide use by the Town. Sand and salt applications are constantly under evaluation. The DPW has hired a supervisor who is trained in the application of herbicides. The Public Works Winter Maintenance Manual gives application rates; amount used varies by storm. Purchased salt allows for measurable quantities.	Evaluation of the pesticides, herbicides, sand, and salt usage is ongoing. Usage will continue to be carefully monitored. There are no plans to utilize pesticides. Upgraded equipment and procedures are intended to minimize salt/sand usage. Facilities to allow wetted ice prevention chemicals are being planned. Alternative deicing procedures will be evaluated.
Revised					

**6a. Former Additions**

19	Perform Catch Basin Cleaning.	DPW/Rick Riendeau	Complete an annual catch basin cleaning event.	Catch basin cleaning event was completed.	Clean catch basins per schedule during 2018/2019. The effectiveness of the cleaning process has been increased by the use of the Town's vacuum capabilities provided by the street sweeping equipment. Alternative cleaning methods will be evaluated.
Revised					
20	Perform Street Sweeping.	DPW/Rick Riendeau	Complete a weekly spring/summer sweeping event.	Street sweeping was performed per schedule. Also, street sweeping occurs after special events.	Continue street sweeping per schedule during 2018/2019. A vacuum-assisted street sweeper was purchased during 2013 to increase the effectiveness of street sweeping.
Revised					

**7. BMPs for Meeting Total Maximum Daily Load (TMDL) Waste Load Allocations (WLA) <<if applicable>>**

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 15 (Reliance on non-municipal partners indicated, if any)	Planned Activities – 2017/2018
21				Animal waste management efforts have included expansion of the dog waste management capabilities in Town parks. Public information communications through letter to editor were conducted. Several Town facilities have animal waste disposal facilities. Street sweeping was performed per schedule and also occurs after special events.	Continue animal waste management efforts during 2018/2019. Continue street sweeping per schedule during 2018/2019.
Revised	Reduce animal waste exposed to stormwater. Perform street sweeping.	Stormwater Team	Reduce animal waste stormwater exposure and perform street sweeping to reduce potential e-coli contribution to Souhegan River TMDL.		

**7a. Additions**

--	--	--	--	--	--

**7b. WLA Assessment**      Not Applicable\_

**Part IV. Summary of Information Collected and Analyzed**

Salt/Sand Usage Per Year			
Year	# of Storms	Salt (tons)	Sand (tons)*
2003	6	367	856
2004	10	1102	1592
2005	15	1313	2358
2006	8	577	1528
2007	11	461	1117
2008	16	844	1801
2009	13	750	1464
2010	14	743	1,620
2011	22	1004	2,500
2012	16	725	1,400
2013	21	1,067	2,500
2014/2015	31	1,524	2,550
2015/2016	15	993	1,117
2016/2017	17	1,471	2,234
2017/2018	39	2,048	2,704

\*Salt/Sand Mix

**Part V. Program Outputs & Accomplishments (OPTIONAL)**

**Programmatic**

Stormwater management position created/staffed – Coordinator named	(y/n)	Y
Annual program budget/expenditures	(\$)	Not Available (N/A)

**Education, Involvement, and Training**

Estimated number of residents reached by education program(s)	(# or %)	40% ***
Stormwater management committee established	(y/n)	Y
Stream teams established or supported	(# or y/n)	Y
Shoreline cleanup participation or quantity of shoreline miles cleaned	(y/n or mi.)	N/A
Household hazardous waste collection days*		
▪ days sponsored	(#)	6**
▪ community participation	(%)	N/A
▪ material collected	(tons or gal)	N/A
School curricula implemented (initiated)	(y/n)	Y

\* Regional information maintained at the Nashua Regional Planning Commission.

\*\* Includes 5 Hazardous Waste Collection Days open to Milford Residences; however, were hosted in Nashua.

\*\*\* Education Opportunities are made available to approximately 80% of the Milford households.

## Legal/Regulatory

	In Place Prior to Phase II	Under Review	Drafted	Adopted
Regulatory mechanism status (indicate with "X")				
▪ Illicit discharge detection & elimination				X
▪ Erosion & sediment control				X
▪ Post-development stormwater management				X
Accompanying regulation status (indicate with "X")				
▪ Illicit discharge detection & elimination				X
▪ Erosion & sediment control				X
▪ Post-development stormwater management				X

## Mapping and Illicit Discharges

Outfall mapping complete	(%)	95
Estimated or <u>actual number</u> of outfalls (within urbanized area)	(#)	90 est.
System-wide mapping complete	(%)	In Progress
Mapping method(s)		
▪ Paper/Mylar	(%)	N/A
▪ CADD	(%)	N/A
▪ GIS	(%)	95% Complete
Outfalls inspected/screened	(# or %)	N/A
Illicit discharges identified	(#)	2
Illicit connections removed	(#) (est. gpd)	2
% of population on sewer	(%)	30
% of population on septic systems	(%)	70

### Construction

Number of construction starts (> 1 acre)	(#)	5
Estimated percentage of construction starts adequately regulated for erosion and sediment control	(%)	100
Site inspections completed by staff or third parties	(# or %)	50
Tickets/stop work orders issued	(# or %)	1
Fines collected	(# and \$)	0
Complaints/concerns received from public	(#)	0
SWMPs reviewed		10
SWPs issued		10

### Post-Development Stormwater Management

Estimated percentage of development/redevelopment projects adequately regulated for post-construction stormwater control	(%)	100%
Site inspections completed	(# or %)	N/A
Estimated volume of stormwater recharged	(gpy)	N/A

### Operations and Maintenance

Average frequency of catch basin cleaning (non-commercial/non-arterial streets)	(times/yr.)	1x/yr.
Average frequency of catch basin cleaning (commercial/arterial or other critical streets)	(times/yr.)	1x/yr.
Total number of structures cleaned	(#)	1100
Storm drain cleaned	(LF or mi.)	300 LF
Quantity of screenings/debris removed from storm sewer infrastructure	(lbs. or tons)	Not calculated
Disposal or use of sweepings (landfill, POTW, compost, recycle for sand, beneficial use, etc.)		Recycled
Cost of screenings disposal	(\$)	N/A

Average frequency of street sweeping (non-commercial/non-arterial streets)	(times/yr)	1x/yr <sup>1</sup>
Average frequency of street sweeping (commercial/arterial or other critical streets)	(times/yr)	1x/yr <sup>1</sup>

Quantity of sand/debris collected by sweeping	(lbs. or tons)	N/A
Disposal of sweepings (landfill, POTW, compost, beneficial use, etc.)	(location)	Recycled
Cost of sweepings disposal	(\$)	N/A
Vacuum street sweepers purchased/leased	(#)	1 Purchased
Vacuum street sweepers specified in contracts	(y/n)	N/A

Reduction in application on public land of: (“N/A” = never used; “100%” = elimination)		
▪ Fertilizers	(lbs. or %)	1x/yr minimal on athletic fields per need
▪ Herbicides	(lbs. or %)	None used by Town – minimal used by Town subcontractor on sidewalk
▪ Pesticides	(lbs. or %)	100%

Anti-/De-Icing products and ratios	% NaCl	37
	% CaCl <sub>2</sub>	Not used
	% MgCl <sub>2</sub>	Not used
	% CMA	Not used
	% Kac	Not used
	% KCl	Not used
	% Sand	62
Pre-wetting techniques utilized	(y/n)	Y
Manual control spreaders used	(y/n)	N
Automatic or zero-velocity spreaders used (calibrated annually – checked regularly)	(y/n)	Y
Estimated net reduction in typical year salt application	(lbs. or %)	N/A
Salt pile(s) covered in storage shed(s)	(y/n)	Y
Storage shed(s) in design or under construction	(y/n)	Y

<sup>1</sup> Weekly follow-up of street sweeping in downtown area.