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Municipality/Organization: TOWN OF WINDHAM, NH

EPA NPDES Permit Number: GENERAL NPDES MS4 PERMIT

Mass DEP Transmittal Number:

Annual Report Number: NONE GIVEN

Reporting Period: 2012

NPDES PHASE II Small MS4 General Permit Annual Report (Due: May 1, 2013)

Part I. General Information

Contact Person: DAVID POULSON **Title:** STORM WATER CONTACT

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Certification:

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

Signature: 

Printed Name: DAVID POULSON

Title: STORM WATER CONTACT

Date: 3/8/2013

Part II. Self-Assessment

Windham continues to do its best to comply with its US EPA NPDES Permit, Storm Water Management Plan, its BMPs, and to ensure our water resources are protected from storm water contamination. As a community, we make every effort to protect our water resources and reduce the negative impacts of storm water run-off within the Town. As reflected in the report, Windham continues improving on many BMPs. We have limited resources and staff to dedicate to storm water oversight and continue to share the BMP responsibilities among a committee of Town staff members.

Part III. Summary of Minimum Control Measures

1. Public Education and Outreach

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 4 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 5
1 Revised	Handout: After the Storm & Did You Know	David Poulson Town		Given-out at selected Town locations.	
2 Revised	Storm Water Website	David Poulson Town		Developing website information for public to view.	
3 Revised	Poster: EPA Construction Site	David Poulson Town		Located in Community Planning Conference Room.	
4 Revised	Power Point: Water Cycle Power Point: Storm Water Regulation	David Poulson Town David Poulson Town		Intended for school and public sector.	
5 Revised	Public Talks	David Poulson Town		Developing a cable TV show for Town to educate public to Town issues.	
6 Revised	Salt Reduction Efforts with Private Sector	David Poulson Town Jack McCartney, Highway Agent		Working with NH DES/DOT on this BMP; NH DES is trying to get an applicator certification program and give the private sector incentive to reduce salt application.	

1a. Additions

7	Media articles	David Poulson Town	Environmental articles.	
8	Working w/ other State coalitions & Towns	David Poulson Town	Working w/ other State coalitions and communities.	

2. Public Involvement and Participation

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 4 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 5
1 Revised	Salt Reduction	David Poulson, Town Jack McCartney, Highway Agent		Private Sector participation Assisted by NH DES; Salt Reduction Plan completed and approved by DES/DOT Group.	
2 Revised	Clean-up Day spring 2012	David Poulson Town Community Development		Assisted by a civic environmental group and recreation director.	
3 Revised	Storm water controls on I-93 project	David Poulson Town		Assisted by NH DOT and NH DES on I-93 construction activities and meeting the Construction Storm Water Permit.	
4 Revised	Civic organizations	David Poulson Town		Working with Cobbetts Pond Improvement Association and Canobie Lake Association on storm water initiatives.	
	Litter Prevention Program	Town Policy Committee		Implemented a formal Litter Prevention Program for Town.	

2a. Additions

3. Illicit Discharge Detection and Elimination

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 4 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 5
1 Revised	Outfall Inspections	Jack McCartney, Highway Agent		Inspected 24 dedicated Town outfalls; no evidence of illicit discharges or disruption of water flow. None needed maintenance for debris blockage or upgrade.	
2 Revised	I-93 Project	David Poulson, Town		Ensure I-93 Construction Site is meeting Permit requirements with NH DES and NH DOT.	
3 Revised	Ordinance	David Poulson Town		Storm Water Ordinance was adopted by Selectmen on 3/28/2011.	
Revised					
Revised					

3a. Additions

4. Construction Site Storm Water Runoff Control

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 4 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 5
1 Revised	Site Inspections	Community Development		78 building sites were inspected in 2012 by Town Building Inspector.	
	Violations	Community Development		No 2012 violations	
	Private Lots	Private Sector Construction		Approximately 18,000 sq. ft. of parking lots were added to Windham in 2012 which impacts Salt application.	
	Town Road Miles	Highway Dept.		Added approx.. 400 feet of Town Roads.	

4a. Additions

5. Post-Construction Storm Water Management in New Development and Redevelopment

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 4 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 5
1 Revised	Pre-Construction Meetings w/Town	Community Development	Part of inspection protocol	Ensure Contractors, Developers, and Builders know Storm Water Controls and post-construction responsibilities. 55 sites were inspected in 2012.	

5a. Additions

6. Pollution Prevention and Good Housekeeping in Municipal Operations

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 4 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 5
1 Revised	Parking lot maintenance	Maintenance Dept. Highway Dept.		Remove sand and debris from Town Facility parking lots.	
2 Revised	Salt/Sand Storage	Jack McCartney, Highway Agent		Sand/Salt Storage Facility used for 2012 winter; all product is in a building and contained.	
3 Revised	Proper vehicle washing	David Poulson Town		Town vehicles do not violate washing procedure per NH DES requirements; inspection performed by DES in 2012.	
4 Revised	Proper containment of garage liquids	David Poulson Town Fire Dept.		Holding tanks used in Town garage facilities.	
5 Revised	Spill prevention/response	David Poulson Town & Fire Dept.		Proper spill control and response through-out Town; proper containment and storage.	
6 Revised	Erosion/Run-off Controls	David Poulson Town & Building Inspector		Measures to control erosion and run-off at Town facilities and recreational areas.	

6a. Additions

7	Pet feces	Maintenance Dept.		Provisions for public to collect pet feces at Town parks.	
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7. BMPs for Meeting Total Maximum Daily Load (TMDL) Waste Load Allocations (WLA) << if applicable >>

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 4 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 5
1	Salt reduction – I 93 corridor impairment areas	Jack McCartney, Highway Agent	Town meeting % goal on identified roads under reduction plan	Salt reduction per NH DES requirements; no implemented TMDL, but reduction percentage implemented by DES, DOT, and Town.	
Revised					
	Salt reduction & applicator education	Highway Dept.	BMPs /Applicator Certification	Training at the University of NH Technology Transfer Center (T2).	
Revised					
Revised					
Revised					
Revised					
Revised					
Revised					

7a. Additions

7b. WLA Assessment

Windham is working with NH DES and other parties on the I-93 Corridor salt reduction effort and the protection of local impaired waters. Windham is meeting the allocated % reduction rate as negotiated by NHDES, NH DOT and Windham and is part of Windham's Salt Reduction Plan. Specifics on % reductions can be attained through Highway Agent. A salt reduction group monitors progress to ensure communities within the designated I-93 Corridor are meeting their salt reduction allocations and to bring forward ideas to better the program. Town is working with local Civic Organizations; Cobbetts Pond Improvement Association and Canobie Lake Association.

Part IV. Summary of Information Collected and Analyzed: No Windham data was collected on water resources for 2012. A water restoration program is being conducted for Cobbetts Pond and is monitored by CPIA and their engineering consultant. The water quality of Canobie Lake is policed by Salem, NH due to the Lake being a drinking water source for Salem. The NH DOT is monitoring activities with the I-93 construction project at Exit 3, Windham, including water quality parameters per Construction Permit.

Part V. Program Outputs & Accomplishments (OPTIONAL)
 (Since beginning of permit coverage unless specified otherwise by a **, which indicates response is for period covering 2009)

Programmatic

	(Preferred Units)	Response
Storm Water management position created/staffed	(y/n)	n
Annual program budget/expenditures **	(\$)	\$25,000
Total program expenditures since beginning of permit coverage	(\$)	
Funding mechanism(s) (General Fund, Enterprise, Utility, etc)		General Fund

Education, Involvement, and Training

Estimated number of property owners reached by education program(s)	(# or %)	unknown
Storm Water management committee established	(y/n)	y
Stream teams established or supported	(# or y/n)	n
Shoreline clean-up participation or quantity of shoreline miles cleaned **	(y/n or mi.)	n
Shoreline cleaned since beginning of permit coverage	(mi.)	
Household Hazardous Waste Collection Days (through Nashua Regional Planning Commission)		
<ul style="list-style-type: none"> ▪ days sponsored ** ▪ community participation ** ▪ material collected ** 	(#) (# or %) (tons or gal)	6 events
School curricula implemented	(y/n)	n

Legal/Regulatory

Regulatory Mechanism Status (indicate with "X")	In Place Prior to Phase II	Reviewing Existing Authorities	Drafted	Draft in Review	Adopted
<ul style="list-style-type: none"> ▪ Illicit Discharge Detection & Elimination ▪ Erosion & Sediment Control ▪ Post-Development Storm Water Management 	X X				
Accompanying Regulation Status (indicate with "X")					
<ul style="list-style-type: none"> ▪ Illicit Discharge Detection & Elimination ▪ Erosion & Sediment Control ▪ Post-Development Storm Water Management 					X X X

Mapping and Illicit Discharges

	(Preferred Units)	Response
Outfall mapping complete	(%)	100
Estimated or actual number of outfalls	(#)	24
System-Wide mapping complete (complete storm sewer infrastructure)	(%)	100
Mapping method(s)		
▪ Paper/Mylar	(%)	100 tax map
▪ CADD	(%)	
▪ GIS	(%)	100
Outfalls inspected/screened **	(# or %)	
Outfalls inspected/screened (Since beginning of permit coverage)	(# or %)	24
Illicit discharges identified **	(#)	None
Illicit discharges identified (Since beginning of permit coverage)	(#)	None
Illicit connections removed **	(#); and (est. gpd)	
Illicit connections removed (Since beginning of permit coverage)	(#); and (est. gpd)	
% of population on sewer	(%)	0

% of population on septic systems	(%)	100%
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Construction

	(Preferred Units)	Response
Number of construction starts (>1-acre) **	(#)	
Estimated percentage of construction starts adequately regulated for erosion and sediment control **	(%)	All
Site inspections completed **	(# or %)	All
Tickets/Stop work orders issued **	(# or %)	
Fines collected **	(# and \$)	
Complaints/concerns received from public **	(#)	

Post-Development Storm Water Management

Estimated percentage of development/redevelopment projects adequately regulated for post-construction storm water control	(%)	100%
Site inspections (for proper BMP installation & operation) completed **	(# or %)	All
BMP maintenance required through covenants, escrow, deed restrictions, etc.	(y/n)	
Low-impact development (LID) practices permitted and encouraged	(y/n)	y

Operations and Maintenance

Average frequency of catch basin cleaning (non-commercial/non-arterial streets) **	(times/yr)	50% / year
Average frequency of catch basin cleaning (commercial/arterial or other critical streets) **	(times/yr)	
Qty of structures cleaned **	(#)	1062
Qty. of storm drain cleaned **	(%, LF or mi.)	
Qty. of screenings/debris removed from storm sewer infrastructure **	(lbs. or tons)	300 tons
Disposal or use of screenings (landfill, POTW, compost, beneficial use, etc.) **	(location)	landfill

Basin Cleaning Costs			
• Annual budget/expenditure (labor & equipment)**		(\$)	\$115930/2012
• Hourly or per basin contract rate **		(\$/hr or \$ per basin)	
• Disposal cost**		(\$)	
Cleaning Equipment			
• Clam shell truck(s) owned/leased		(#)	Clam shell
• Vacuum truck(s) owned/leased		(#)	
• Vacuum trucks specified in contracts		(y/n)	
• % Structures cleaned with clam shells **		(%)	100
• % Structures cleaned with vacor **		(%)	

		(Preferred Units)	Response
Average frequency of street sweeping (non-commercial/non-arterial streets) **		(times/yr)	1/year
Average frequency of street sweeping (commercial/arterial or other critical streets) **		(times/yr)	
Qty. of sand/debris collected by sweeping **		(lbs. or tons)	450 tons
Disposal of sweepings (landfill, POTW, compost, beneficial use, etc.) **		(location)	landfill
Annual Sweeping Costs			
• Annual budget/expenditure (labor & equipment)**		(\$)	\$11,400/2012
• Hourly or lane mile contract rate **		(\$/hr. or In mi.)	
• Disposal cost**		(\$)	
Sweeping Equipment			
• Rotary brush street sweepers owned/leased		(#)	Mechanical broom
• Vacuum street sweepers owned/leased		(#)	
• Vacuum street sweepers specified in contracts		(y/n)	
• % Roads swept with rotary brush sweepers **		%	100
• % Roads swept with vacuum sweepers **		%	

Reduction (since beginning of permit coverage) in application on public land of:
 ("N/A" = never used; "100%" = elimination)

▪ Fertilizers	(lbs. or %)
▪ Herbicides	(lbs. or %)
▪ Pesticides	(lbs. or %)
Integrated Pest Management (IPM) Practices Implemented	Mosquito Program
	y

	(Preferred Units)	Response
Average Ratio of Anti-/De-Icing products used **	% NaCl % CaCl ₂ % MgCl ₂ % CMA % Kac % KCl % Sand	25% NaCl 75% Sand
(also identify chemicals and ratios used in specific areas, e.g., water supply protection areas)		
Pre-wetting techniques utilized **	(y/n or %)	n
Manual control spreaders used **	(y/n or %)	y
Zero-velocity spreaders used **	(y/n or %)	n
Estimated net reduction or increase in typical year salt/chemical application rate	(±lbs/ln mi. or %)	5%
Estimated net reduction or increase in typical year sand application rate **	(±lbs/ln mi. or %)	5%
% of salt/chemical pile(s) covered in storage shed(s)	(%)	100%
Storage shed(s) in design or under construction	(y/n or #)	n
100% of salt/chemical pile(s) covered in storage shed(s) by May 2008	(y/n)	y

Water Supply Protection

Storm water outfalls to public water supplies eliminated or relocated	# or y/n	n
Installed or planned treatment BMPs for public drinking water supplies and their protection areas	# or y/n	n
<ul style="list-style-type: none"> • Treatment units induce infiltration within 500-feet of a wellhead protection area 	# or y/n	