Municipality/Organization: Town of Hatfield

EPA NPDES Permit Number: MA 04-1010

MassDEP Transmittal Number: W-036303

Annual Report Number

& Reporting Period: No. 11: May 1, 2013 - April 30, 2014

NPDES PII Small MS4 General Permit Annual Report

Part I. General Information

Contact Person	: Phil Genovese	Title: DPW Director
Telephone #:	413-247-0499	Email: <u>dpwdirector@townofhatfield.org</u>

Certification:

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

Signature:	Jan	J. Golans	lev
Printed Nan	ie: Jan Ad	lamski	
Title:	Hatfiel	ld Board of Selectmen, Cha	irman
Date:	5.1.2	2014	

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Signature:	
Printed Name:	Ian Adamski
Fillited Name.	Jan Adamski
Title:	Hatfield Board of Selectmen, Chairman
Date:	

Part II. Self-Assessment

The Town of Hatfield, Massachusetts has continued implementation of its Phase II Program. Hatfield continued public education efforts by providing a flyer for residents at the Town Hall. The Town also encourages participation in the Source to Sea program to clean up the Connecticut River banks.

Stormwater outfall and structure mapping is approximately 95% complete within the Urbanized Area (UA). As additional outfalls and structures are located, they are added to the map as required. Town departments have continued to have discussions with GIS representatives with hopes of mapping additional Town infrastructure as budget allows. To date, no evidence of illicit discharges has been found. An Illicit Discharge Program was also developed during past years and incorporated into the Hatfield Department of Public Works (DPW) Rules and Regulations. Should any complaints regarding illicit discharge or stormwater complaints be received, the appropriate Town department follows up on the complaint and takes measures to address the problem if required.

The Hatfield Zoning Board has adopted a Stormwater Management Zoning Bylaw to reflect current EPA Rules and Regulations, and require typical Best Management Practices (BMPs) to be employed during project design and construction. At a minimum, erosion and sediment controls are required during construction for all projects greater than 1 acre in size, and post-development runoff rates must be maintained at pre-development levels for up to the 10-year storm. Bylaws also require site plan review and several onsite inspections throughout the construction process. Enforcement of rules and bylaws continues by the appropriate Town department as necessary.

Finally, good housekeeping techniques such as catch basin cleaning and street sweeping are performed as required, beginning in high priority areas such as commercial areas and areas prone to sediment accumulation, and progressing through lower priority areas.

In accordance with the NPDES Phase II Stormwater requirements, the following topics were evaluated for the completion of the Annual Report:

- 1. Compliance with the Phase II Permit Conditions
- 2. Appropriateness of the Selected BMPs
- 3. Progress Towards Achieving the Program's Measurable Goals
- 4. Results of Any Information that has been Collected and Analyzed
- 5. Activities for the Next Reporting Cycle
- 6. Changes in Identified BMPs or Measurable Goals

The Town has determined that our municipality is in compliance with all permit conditions.

Part III. Summary of Minimum Control Measures

1. Public Education and Outreach

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11	Planned Activities – Next Permit Term
1A	Educational displays	DPW / Phil Genovese	Poster / town hall Display	A stormwater brochure was made available at the Town Hall as outlined	Continue to provide educational material to the public. Review
Revised		DPW	Educational Display at Town Hall	under BMP 1D.	opportunities for additional brochures and flyers in conjunction with BMP 1D.
1B	Community Website & Hotline	DPW / Phil Genovese	Number of calls	Contact information for Town departments and boards is posted on the	Continue to post contact information on the Town website and advertise
Revised		DPW	Stormwater information posted on the Town website	Town website, as well as information on stormwater-related activities such as HHW collection days.	stormwater-related public participation events.
1C	Local Cable Access	DPW / Phil Genovese	Informational bulletins	The DPW meets with the Board of Selectmen, Planning Board,	Continue to broadcast Town meetings on the local cable access
Revised		DPW	Meet with other organizations on stormwater related items	Conservation Commission and other Town boards and departments on stormwater as necessary. Selectmen meetings are televised on the local cable access channel.	channel.
1D	Informational Pamphlets	DPW / Phil Genovese	Mailing to households	An educational stormwater brochure was made available at the Town Hall.	Continue to make informational pamphlets available to the public at
Revised		DPW	Provide informational flyers to residents	The brochure covers hazardous waste, fertilizer usage, illicit discharge information, pet waste disposal, and general stormwater facts applicable to homeowners. As development in Hatfield is almost exclusively residential in nature, audiences such as commercial and industrial were not targeted.	the Town Hall. Review opportunities to provide additional public information and perform a mass mailing as budget allows.
1E	Hazardous Waste Collection Day	DPW / Phil Genovese	Participation by residents	Hatfield contracted with Northampton to allow its residents to participate in	Hatfield will participate in Northampton's HHW Collection Day
Revised		DPW	1 HHW collection day available per year	the HHW Collection Day held in May 2013. Informational handouts and applications were made available at the Town Hall & the Transfer Station.	in May 2014. Continue to make informational handouts and applications available to the public.

BMP	BMP Description	Responsible	Measurable Goal(s)	Progress on Goal(s) -	Planned Activities –
ID#		Dept./Person		Permit Year 11	Next Permit Term
		Name			
1F	Healthy Lawns and Landscapes	DPW / Phil Genovese	1 Workshop per year	Due to budgetary constraints, the Healthy Lawns and Landscapes workshop was not held.	Offer educational workshops to the public pending available budget and manpower.
Revised		DPW		•	•

2. Public Involvement and Participation

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11	Planned Activities – Next Permit Term
2A	Adopt-A-Stream	DPW Phil Genovese	Scout troops involvement	Worked with Connecticut River Watershed Council and local nonprofit	Continue to plan cleanup efforts along the Connecticut River banks
Revised	Source to Sea Riverbank Cleanup	DPW	Host at least 1 event per year	volunteer groups to participate in the October 4 and 5 Source to Sea riverbank cleanup program to remove trash and debris from various locations along the Connecticut River banks.	with local Cub Scouts, currently scheduled for September 26 and 27, 2014.
2B	Community Hotline	DPW Phil Genovese	Number of calls	Contact information for each Town department and board is posted on the	Continue to provide contact information on the cable channel and
Revised		DPW	Contact information posted on Cable TV and website	Town website and periodically posted on the local cable access channel. Calls received from the public are handled as outlined in BMPs 3F and 4E.	Town website.

3. Illicit Discharge Detection and Elimination

BMP ID#	BMP Description	Responsible Dept./Person	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11	Planned Activities – Next Permit Term
		Name			
3A	Mapping of Outfalls	DPW / P.	50% 2003, 75% 2004,	Approximately 95% of the Town's	Continue to gather information on the
		Genovese / J.	100% 2005	urbanized area outfalls and drainage	Town's drainage system and update
		Lavallee		system has been mapped to date. No	the map with any newly installed or
Revised	Mapping Stormwater	DPW	Map all known UA	additional structures were mapped	located structures as required.
	Outfalls		outfalls by Year 5	during Permit Year 11.	

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11	Planned Activities – Next Permit Term
3B	Develop Illicit Discharge Program	DPW / J. Lavallee	Draft year 3, vote year 4, implementation year 5	Continued enforcement of the Illicit Discharge Program, developed during previous years with the Pioneer Valley	Continue enforcement of the Illicit Discharge Program. Continue monitoring for illicit discharges as
Revised		DPW	IDDE program implemented by year 5	Planning Commission. Any suspected illicit discharges are investigated by the DPW, Board of Health and/or other appropriate Town department. To date, no illicit discharges have been located.	part of routine DPW operations. Follow up on any suspected illicit discharges, and remove any located.
3C	Non-Stormwater Ordinance	DPW / Health Department / Building Department	Vote year 3, implementation years 4 and 5	A bylaw was adopted as part of the zoning bylaws that prohibits non-stormwater discharges into the MS4, surface waters and groundwater.	Continue enforcement of the bylaw prohibiting illicit discharges to the MS4 and other waters.
Revised	Non-Stormwater Bylaw	***************************************	New bylaw by year 5	-	
3D	Illegal Dumping	DPW / Health and Building Department	Decrease in items by year 5	The Town DPW, Police, and Board of Health have worked together to identify illegal dumping activities and fine those	Continue efforts to identify illegal dumping activities and fine those responsible.
Revised		DPW, Police, Board of Health	Address all illegal dumping complaints	responsible as feasible. DPW has picked up the illegally dumped trash and signs have been posted in problem dumping areas.	
3E	Recreational Wastewater	DPW	No illegal dumping	Hatfield residents are allowed to dump their Recreational Vehicle wastewater,	Continue to assure that Hatfield residents are able to use the Town's
Revised			No illegal dumping of RV wastewater	free of charge, at the Town's Wastewater Treatment Facility.	Wastewater Treatment Facility for disposal of RV wastewater.

BMP	BMP Description	Responsible	Measurable Goal(s)	Progress on Goal(s) -	Planned Activities –
ID#		Dept./Person		Permit Year 11	Next Permit Term
		Name		(Reliance on non-municipal partners	
				indicated, if any)	
3F	Establish a Procedure	DPW	Receive and follow-up	Calls to the DPW regarding suspected	Continue to follow-up on any calls or
	for Receipt of Public		on public complaints	illicit discharges are investigated by	complaints received.
	Complaints			DPW personnel. Contact information	
Revised				is provided on the Town website.	
				Appropriate follow-up actions are	
				taken, including contacting other Town	
				departments such as the Board of	
				Health if required.	

4. Construction Site Stormwater Runoff Control

BMP	BMP Description	Responsible	Measurable Goal(s)	Progress on Goal(s) -	Planned Activities –
ID#		Dept./Person Name		Permit Year 11	Next Permit Term
4A	Construction Runoff Ordinance	Planning Board / Robert Bartlett / DPW	Town By-Law Adopted May 2003	The Town adopted a "Stormwater Management" bylaw as part of the zoning bylaws on May 13, 2008, as	Continue to enforce the "Stormwater Management" bylaw requirements, as well as other zoning bylaws
Revised	Construction Stormwater Control Bylaw	Planning Board	Stormwater Management bylaw adopted by year 5	well as several other provisions of the zoning bylaws that govern erosion controls. In part, bylaws require projects disturbing greater than 1 acre to provide erosion control devices during construction to prevent erosion of the project area and sedimentation of the MS4 and/or surface waterbodies.	governing erosion protection.
4B	Plan Review	Planning Board /Robert Bartlett /DPW	Specifications	The "Stormwater Management" bylaw requires that projects disturbing more than one acre submit a stormwater	Continue to perform site plan review as outlined in the "Stormwater Management" bylaw.
Revised		Planning Board / Conservation Commission	Conduct site plan reviews as required	management plan to the Planning Board for review and approval. The Planning Board and Conservation Commission then conduct a review to ensure the project design is acceptable.	

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11	Planned Activities – Next Permit Term
4C	Inspection/ Reporting	DPW / Health & Building Department	Annual report filed	The "Stormwater Management" bylaw requires several on-site inspections be performed. Inspections include an	Continue to perform onsite inspections as outlined in the "Stormwater Management" bylaw.
Revised	Perform On-Site Inspections	DPW, Planning Board, Conservation Commission, Zoning Board	Inspect all construction sites as required	initial inspection prior to plan approval and an erosion control inspection to ensure erosion control practices are in place and functioning. The Zoning Board, DPW, Board of Health, or other applicable Town department conduct inspections as required.	
4D	Building Permit Requirement	Planning Board / Building Department	Site visits of property	Project plans are reviewed as outlined in BMPs 4B and 5B, while site visits are conducted as outlined in BMPs 4C	Continue conducting plan reviews and site inspections.
Revised				and 5E.	

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners	Planned Activities – Next Permit Term
4E	Establish a Procedure for Receipt of Public Complaints	DPW	Receive and follow-up on public complaints	indicated, if any) Any calls or complaints concerning flooding, erosion control, or the MS4 system are forwarded to the DPW for	The DPW will continue to receive and follow-up on any calls or complaints received. Document and
Revised	***************************************			investigation personnel. Contact information is provided on the Town website. Appropriate follow-up actions are taken, including contacting other Town departments such as the Zoning Board and Conservation Commission if required.	tract any actions taken.

5. Post-Construction Stormwater Management in New Development and Redevelopment

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11	Planned Activities – Next Permit Term
5A	Post Construction Runoff Ordinance	Master Planning Committee / Planning Board	Town By-Law	The Town adopted a "Stormwater Management" bylaw as part of the zoning bylaws on May 13, 2008. In	Continue to enforce the "Stormwater Management" bylaw requirements.
Revised	Post Construction Stormwater Control Bylaw	Zoning Board	Stormwater Management bylaw adopted by year 5	part, the bylaw requires projects disturbing more than one acre to maintain post development peak discharges for up to the 10-year storm at pre-development rates. The bylaw also outlines several best management practices such as infiltration and groundwater recharge.	
5B	Construction Site Plan Review	Planning Board / Conservation Commission	Ordinance adopted May 2003	The "Stormwater Management" bylaw requires that projects disturbing more than one acre submit a stormwater	Continue to perform site plan review as outlined in the "Stormwater Management" bylaw.
Revised	Plan Review		Conduct site plan reviews	management plan to the Planning Board for review and approval. The Planning Board and Conservation Commission then conduct a review to ensure the project design is acceptable.	
5C	Stormwater System Maintenance Plan	DPW / Phil Genovese	By-Law adopted 4th year	Prior to issuing a construction permit, the Planning Board requires that an	Continue to require inspection and maintenance agreements to be
Revised		DPW	Require an inspection and maintenance agreement	inspection and maintenance agreement be prepared to ensure proper maintenance of the stormwater system. This agreement requires that the system be adequately maintained and repaired as needed, and that a maintenance schedule be developed.	prepared and followed as required under the "Stormwater Management" bylaw.
5D	Training of Town Officials	DPW / Master Planning Committee	Annual event	Applicable Town department staff has been made familiar with the "Stormwater Management" bylaw, in	Update applicable staff on bylaw changes should any be made.
Revised	Training for Town Staff on New Bylaw		Town staff training provided	particular, the Zoning Board, Planning Board, Conservation Commission, and Department of Public Works. Training is typically given to those individuals responsible for implementing and enforcing the bylaw.	

BMP	BMP Description	Responsible	Measurable Goal(s)	Progress on Goal(s) –	Planned Activities –
ID#		Dept./Person		Permit Year 11	Next Permit Term
		Name			
5E	Perform On-Site	DPW, Planning	New By-Law to be	The "Stormwater Management" bylaw	Continue to perform onsite
	Inspections	Board,	adopted in Year 5.	requires that several on-site inspections	inspections as outlined in the
		Conservation		be performed. Inspections include a	"Stormwater Management" bylaw.
		Commission,		construction inspection to ensure proper	
		Zoning Board		construction and a final inspection to	
Revised			Inspect all	ensure that the system is functioning	
			construction sites as	properly. The Zoning Board or other	
			required	applicable Town department will	
				conduct the above inspections as	
				needed.	

6. Pollution Prevention and Good Housekeeping in Municipal Operations

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11	Planned Activities – Next Permit Term
6A	Municipal Maintenance Activity Program	DPW / Phil Genovese	Monitor compliance and revise policies	In-house DPW meetings were held to discuss the Municipal Maintenance	Continue to hold periodic meetings and make progress on the Municipal
Revised	-	DPW	•	Activity Program as part of routine operations. DPW staff and additional Town departments coordinate as necessary.	Maintenance Activity Program.
6B	Training of All Municipal Employees	DPW / Selectmen	Annual training session 1-5	DPW employees received informal annual stormwater training as part of	Continue the current DPW employee training program.
Revised			Conduct annual training	their training procedures during routine operations. In part, training included pollution prevention techniques, stormwater system cleaning procedures, how to spot illicit discharges, etc.	
6C	Stormwater Pollution Prevention Plan / MSGP	DPW	(none listed)	A SWPPP has been completed for the Transfer Station & Highway Garage. SWPPP procedures were followed	Continue to enforce the SWPPP and update the document as needed. Conduct employee training for
Revised			SWPPP for Transfer Station & Highway Garage in Year 1	during facility operations.	pollution prevention and good housekeeping.

BMP	BMP Description	Responsible	Measurable Goal(s)	Progress on Goal(s) –	Planned Activities –
ID#		Dept./Person		Permit Year 11	Next Permit Term
		Name			
6D	Catch Basin Cleaning	DPW	33% of town each year	Catch basins were cleaned during the	Continue the current catch basin
	Program			Spring of 2013 by an outside cleaning	cleaning program. Clean high
Revised			Clean at least 33% of	service, with the high priority	priority basins more frequently as
			Town catch basins	downtown area cleaned first and more	needed.
			each year	frequently.	
6E	Street Cleaning	DPW / Hwy /	Internal audit	Streets were swept as necessary during	Continue the current street sweeping
	Procedures	James Lavallee		the Spring of 2013 at the conclusion of	program. Clean high priority streets
Revised	Street Sweeping and	DPW	Sweep streets each	winter sanding operations, with the high	more frequently as needed.
	Cleaning		year	priority downtown area swept first and	
				more frequently.	

7. BMPs for Meeting Total Maximum Daily Load (TMDL) Waste Load Allocations (WLA) << if applicable>>

BMP	BMP Description	Responsible	Measurable Goal(s)	Progress on Goal(s) -	Planned Activities –
ID#		Dept./Person		Permit Year 11	Next Permit Term
		Name			
7A	TMDL for Receiving	DPW / Master	Testing	To date, the only TMDL relevant to	Review the pending Phase II Permit
	Waters	Planning		Hatfield is the Connecticut River	and develop an implementation
		Committee		Watershed 2003 Water Quality	strategy to meet applicable TMDLs
Revised	Evaluate TMDL	DPW	Summary of pollution	Assessment Report. The report does	goals as necessary.
	Studies & Status of		prevention efforts,	not outline any specific requirements to	
	Town BMPs to Address		future needs, and	Hatfield. The next steps for developing	
	Impaired Waters		responsible parties.	a water quality strategy are pending the	
				reissuance of the Phase II Permit.	

7b. WLA Assessment

The MassDEP final 2012 303(d) Integrated List of Waters lists two waterbodies within Hatfield: the Mill River (MA34-24), listed as a Category 2 (Attaining Some Uses; other Uses Not Assessed), and the Mountain Street Reservoir (MA34056), listed as a Category 3 (No Uses Assessed). Neither waterbody is listed as requiring a TMDL.

A TMDL prepared for the Connecticut River and covering the Mill River (MA34-24) outlines the following status for designated uses:

- Aquatic Life Support, with an alert status;
- Fish Consumption Not assessed;
- Primary Contact Support;
- Secondary Contact Support; and

• Aesthetics: Support.

The TMDL recommends that temperature patterns be monitored in the Mill River to study possible thermal impairment issues.

Part IV. Summary of Information Collected and Analyzed

Hatfield has completed a map of approximately 95% of all outfalls located within the Urbanized Area. No illicit discharges have been located to date.

Part V. Program Outputs & Accomplishments

Programmatic

Stormwater management position created/ staffed	(y/n)	N
Annual program budget/ expenditures	(\$)	
Total program expenditures since beginning of permit coverage	(\$)	
Funding mechanism(s) (General Fund, Enterprise, Utility, etc.)		

Education, Involvement, and Training

Estimated number of property owners reached by education program(s)	(# or %)	
Stormwater management committee established	(y/n)	N
Stream teams established or supported	(# or y/n)	Y
Shoreline clean-up participation or quantity of shoreline miles cleaned	(y/n or mi.)	Y
Shoreline cleaned since beginning of permit coverage	(mi.)	
Household Hazardous Waste Collection Days		
 Days sponsored 	(#)	1
 Community participation 	(# or %)	
 Material collected 	(tons or gal)	
School curricula implemented	(y/n)	N

Legal/Regulatory

	In Place Prior to	Under	D 6 1	
	Phase II	Review	Drafted	Adopted
Regulatory Mechanism Status (indicate with "X")				
Illicit Discharge Detection & Elimination				X
■ Erosion & Sediment Control				X
Post-Development Stormwater Management				X
Accompanying Regulation Status (indicate with "X")				
■ Illicit Discharge Detection & Elimination				X
■ Erosion & Sediment Control				X
 Post-Development Stormwater Management 				X

Mapping and Illicit Discharges

Outfall mapping complete	(%)	95%
Estimated or actual number of outfalls	(#)	
System-Wide mapping complete	(%)	95%
Mapping method(s)		
■ Paper/Mylar	(%)	95%
■ CADD	(%)	
■ GIS	(%)	
Outfalls inspected/screened	(# or %)	
Illicit discharges identified	(#)	
Illicit connections removed	(#)	
	(est. gpd)	
% of population on sewer	(%)	
% of population on septic systems	(%)	

Construction

Number of construction starts (>1-acre)	(#)	
Estimated percentage of construction starts adequately regulated for erosion and sediment control	(%)	100%
Site inspections completed	(# or %)	100%
Tickets/Stop work orders issued	(# or %)	0
Fines collected	(# and \$)	0
Complaints/concerns received from public	(#)	0

Post-Development Stormwater Management

Estimated percentage of development/redevelopment projects adequately regulated for post-	(%)	100%
construction stormwater control		
Site inspections completed	(# or %)	100%
BMP maintenance required through covenants, escrow, deed restriction, etc.	(y/n)	N
Low-impact development (LID) practices permitted and encouraged	(y/n)	Y

Operations and Maintenance

Average frequency of catch basin cleaning (non-commercial/non-arterial streets)	(times/yr)	1/yr
Average frequency of catch basin cleaning (commercial/arterial or other critical streets)	(times/yr)	1/yr
Total number of structures cleaned	(#)	
Storm drain cleaned	(LF or mi.)	
Qty. of cleanings /debris removed from storm sewer infrastructure	(lbs. or tons)	Unknown
Disposal or use of cleanings (landfill, POTW, compost, recycle for sand, beneficial use, etc.)	(location)	
Cost of cleanings disposal	(\$)	
Average frequency of street sweeping (non-commercial/non-arterial streets)	(times/yr)	1/yr
Average frequency of street sweeping (commercial/arterial or other critical streets)	(times/yr)	1/yr
Qty. of sand/debris collected by sweeping	(lbs. or tons)	Unknown
Disposal of sweepings (landfill, POTW, compost, beneficial use, etc.)	(location)	
Cost of sweepings disposal	(\$)	
Vacuum street sweepers purchased/leased	(#)	1
Vacuum street sweepers specified in contracts	(y/n)	Y

Reduction in application on public land of: ("N/A" = never used; "100%" = eli	mination)	
 Fertilizers 	(lbs. or %)	N/A
 Herbicides 	(lbs. or %)	N/A
 Pesticides 	(lbs. or %)	N/A
Anti-/De-Icing products and ratios	% NaCl	25%
	% CaCl ₂	0
	% MgCl ₂	0
	% CMA	0
	% Kac	0
	% KCl	0
	% Sand	75%
Pre-wetting techniques utilized	(y/n)	N
Manual control spreaders used	(y/n)	Y
Automatic or Zero-velocity spreaders used	(y/n)	N
Estimated net reduction in typical year salt application	(lbs. or %)	25%
Salt pile(s) covered in storage shed(s)	(y/n)	N
Storage shed(s) in design or under construction	(y/n)	Y

Water Supply Protection

Stormwater outfalls to public water supplies eliminated or relocated	(# or y/n)	N
Installed or planned treatment BMPs for public drinking water supplies and their protection areas	(# or y/n)	N
 Treatment units induce infiltration within 500-feet of a wellhead protection area 		N