April 23, 2008

Massachusetts Department of Environmental Protection
Division of Watershed Management
627 Main Street
Worcester, MA 01608

Re: Annual Report NPDES Permit #041007

Attn: Mr. Glenn Haas

Dear Mr. Haas:

Enclosed is a report from the Town of Granby on the implementation of our stormwater management program.

If you have any further questions, please contact Chris Martin Town Administrator or David Desrosiers, Highway Superintendent.

Sincerely,

Wayne Tack
Selectman

Cc: US EPA
**Self Assessment:**

The Town of Granby has made consistent progress and improvements in its storm phase II program. Granby is a small town with limited financial resources but it is committed to this endeavor. We have not allowed these financial constraints to preclude us from achieving our goals. Through the hard work of our employees and prudent management of our modest budget we are making steady progress.

During the first permit cycle, we have nearly completed mapping all of our assets with GPS. This includes our stormdrain system, all outfalls, and the sanitary sewer system. This year, we finished locating and mapping a few of the sewer cleanouts that were buried below ground.

Even though we are a small community, we utilize the GIS data quite extensively to manage our stormdrain system. We have found the GIS data to be an essential tool. It is definitely one of the greatest ancillary benefits to the town resulting from the storm phase II program. It has helped us to locate and manage assets that were previously unknown and neglected.

Our town elected to purchase the equipment and map the system in-house. We would strongly encourage other towns to take the same course of action. When we first set out it seemed to be a daunting task; however, the new technology is quite easy to use. In addition, utilization of town employees to map the system has the secondary benefit of increasing the employee's knowledge of the system during collection of the field data. We would be happy to share our experiences with other towns that may be considering this option.

We have been in contact with Mr. Gregg Peters a senior at the University of Massachusetts. We hope to have him or other interns assist us in organizing the GIS data into geo-databases. This will allow us to share the data more easily with other departments.

The erosion and sediment control regulations and illicit discharge regulations have been reviewed by town counsel. The sewer commissioners have adopted the proposed regulations into our town’s sewer regulations. We have previously purchased the software to manage the permits. The changes to the sewer regulations will be advertised in the newspaper in the near future. We hope to have the permit process in place and fully operational within the next few months.

Last year the town applied to the Department of Environmental Protection for a waste oil collection center permit and a permit to operate a waste-oil fired space heater. The DPW was granted approval to operate a waste oil collection center and began accepting used waste oil. This year the advertising of this program was mostly word of mouth. We began slowly and did not publicize the service to ensure that we would not be overwhelmed at the onset. Many residents are now using our center to dispose of their waste oil. Next year, we hope to publicize this program. We suspect that program will generate enough waste oil to be the primary source of heat for our DPW facility.

As mentioned in previous reports, the DPW has purchased a vacuum truck and jet rodder. Owning this equipment has allowed us to significantly increase the amount of catch basin cleaning performed each year. In fact, this year we were able to clean almost 75 percent of the catch basins in town.

We are very pleased with the work done through the Connecticut River Stormwater Committee. A complete report from this committee is attached as appendix A. We believe that the pooling of resources through this committee is a very cost effective method to accomplish the public education component of our program. Anne Capra from the Pioneer Valley Planning Commission has given very good public presentations to the Granby Lions Club and many other local organizations. We believe this type of program is very effective in increasing awareness about stormwater. The Connecticut River Stormwater Committee has discussed scaling back the amount of money spent on the 60 second sound bite advertising on television and radio in the future so that more of our efforts can be focused on public presentations.
In addition to the above, the DPW continues to work on many drainage improvements throughout town. Paved swales are added on hills to prevent erosion. Grassed swales are utilized in appropriate areas and rip rap placed where necessary.

In summary, we believe that our stormwater program is functioning as intended. We believe that the current level of effort is appropriate for our community.

**Appropriateness of BMPs:**

We understand that the EPA is considering changing the monitoring requirements under the next permit. We would strongly oppose this change. We encourage the EPA and DEP to allow flexibility in these requirements because one rule does not necessarily apply to all situations. In previous annual reports, we have described that the visual inspections of the storm outfalls has led to the discovery of two failed septic systems. The annual outfall monitoring has proven to be a valuable tool to locate and prevent illicit discharges in a rural community such as ours. I don’t dispute the fact that a large urban system with miles of pipe and drains connected may require additional investigation and testing in order to determine if there is an illicit discharge; however, in a rural storm system with a few hundred feet of pipe and a few catch basins it is much easier to detect if there is a problem. Mandating expensive testing and additional inspections of our outfalls will simply deplete our limited financial resources. The regulations should allow communities the ability to select the appropriate level of inspections to accomplish the task.

In light of the above, we believe that an adequate amount of resources are being invested into detection of illicit discharges. We do not believe this is a significant problem in our system.

A major concern in our system is with erosion and sediment control. Many of the roads do not have curbs. This can be a benefit when using grassed swales for stormwater detention but rural mail carriers driving off the edge of the roads can kill the vegetation which leads to erosion. There are also many gravel driveways in a rural community. Managing these problems is labor intensive. We are trying various methods to deal with these issues. We have paved the shoulders on steeper slopes which are prone to erosion. We have increased the frequency of catch basin maintenance in areas where increased sedimentation is observed. We have also reduced the amount of sand used for winter snow and ice control operations. The local conservation commission and the DPW are pleased to have the new erosion and sediment control regulations in place. We are hopeful that the new regulations will mitigate some of these problems.

As mentioned above, we are very pleased with the work done by the Connecticut River Stormwater Committee. Although it can be difficult to assess the effectiveness of the public education component, we believe that the presentations and work done by this committee are worthwhile. They have provided posters and literature for the member communities in addition to public presentations. For this reason, we plan to continue our membership and financial support of this program.

**Progress Toward Achievable Goals:**

Specific achievements toward the various BMPs are detailed below and grouped under the individual BMP I. D. number:
1) The Storm Water Phase 2 committee has completed a draft of proposed erosion/sediment control and illicit discharge regulations. The proposed regulations have been reviewed by Town Counsel and the Sewer Commissioners. The sewer commissioners have incorporated the proposed regulations into the sewer regulations.

3) Troubled waters brochures and posters are available at Town Hall. Posters are displayed at the Police Station and Highway Department. Public outreach is also being accomplished through the Connecticut River Stormwater Committee advertising and presentations.

4) The Town of Granby is a member of The Connecticut River Stormwater Committee. This committee is providing outreach towards targeted groups. The DPW opened a waste oil collection center.

8) The Board of Selectmen is looking for volunteers to appoint to the Connecticut and Chicopee river watershed councils. We have joined the Connecticut River Storm Phase II Committee. The Highway Superintendent is representing the Town on this Committee.

9) Household waste recycling days are held annually.

10) The DPW has enlisted the help of the local Girl Scout troop to stencil the catch basins. This work will be ongoing.

11) Same as BMP 10. We have also accepted community service volunteers that have been provided through the court system to pick up roadside trash and clean up at the parks.

12) The Highway Department has always provided assistance for community cleanups. Also, we promptly try to pick up all large items that are dumped along the roadsides. We try not to let any accumulation occur in order to discourage and mitigate future dumping.

13) The Highway Department has purchased a hand held GPS unit and is mapping all storm drains and sanitary sewer systems. We are nearly complete with the mapping process.

14) We have delivered paper maps of the stormdrain system to the Police and Fire Departments. We are continuing to work on mapping and organizing the data. We have purchased Arcgis software. Our staff has made significant progress incorporating this data into a GIS system.

15) We are continuing to perform annual inspections of the storm outfalls.

16) The proposed illicit discharge regulations have been adopted into our sewer regulations. As mentioned previously, we do not believe that the illicit discharge is a significant problem in our system, based on the information currently available.

23) The Town has constructed a new DPW building. The new facility has enabled us to greatly improve our maintenance and housekeeping. We hope to begin working on a municipal operation plan in the near future as time allows.

24) We have repaired or replaced several deteriorated catch basins and drop inlets. We are beginning to perform preliminary survey work along Easton Street and Carver Street. We intend to incorporate some drainage improvements in these areas in the next few years.

25) This year 3 employees attended OSHA 10 hour training sponsored by Baystate Roads Program.

Next Cycle:

The Highway Department will continue to place additional effort in the proximity to any impaired waters such as Aldrich Lake. We will try to increase the frequency of catch basin cleaning in these areas.

As mentioned above, the regulations for illicit discharge and erosion/sediment control have recently been incorporated into the sewer regulations for the town. The DPW and the local Conservation Commission will be monitoring the effectiveness of the program.

We are very pleased with the work performed by the Connecticut River Storm Phase II Committee. We plan to continue our participation in this committee. We believe that the programs and presentations provided through the Pioneer Valley Planning Commission are an excellent method to engage the public and effectively modify their behavior to improve stormwater quality.
The DPW representatives will continue to attend seminars.

Changes:

As mentioned in previous annual reports, we are very concerned with the lack of funding for roadway maintenance. The costs of asphalt and construction materials have increased exponentially in the last few years. The primary source of revenue for road maintenance in a small town is the "chapter 90" state allotment. This program has been level funded for many years resulting in a net decrease in roadway maintenance due to the significant inflation in materials. Thankfully, the State legislature has changed the requirements of the STRAP (Small Town Roadway Assistance Program) grant. They have increased the maximum population threshold to 7000. Because of this change, the Town of Granby will now qualify for this program. We intend to file an application for the STRAP grant this year. Hopefully, this will allow us to increase the amount of money for roadway maintenance projects next year.

We do not anticipate any significant changes to our stormwater program in the upcoming year. The overall stormwater program appears to be appropriate for our community. We have documented many incremental improvements throughout the current permit cycle. Our intent is to continue on this course and strive for continuous improvement as our funding will allow.

Reliance on Others:

We would like to see an increase in the public participation. We have approached the schools and asked if anyone was interested in starting a stream team cleanup. However, the only group in town that has showed an interest is the Girl Scouts. They have been very active with the stencilling of catch basins. We are hopeful that additional public presentations such as those done through the Connecticut River Stormwater Committee will generate awareness and additional support in the future.

Program Summary:

See chart attached
# STORM WATER MANAGEMENT PROGRAM SUMMARY

<table>
<thead>
<tr>
<th>BMP ID.</th>
<th>BMP</th>
<th>Responsible Dept./Person</th>
<th>Status</th>
<th>Measure</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Minimum Control Measure 1</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Create a Stormwater Program</td>
<td>Selectmen/DPW/Planning/Health</td>
<td>Stormwater regulations adopted</td>
<td>Present to public draft stormwater management program</td>
</tr>
<tr>
<td>2</td>
<td>Create a Stormwater Program</td>
<td>Selectmen/DPW/Planning/Health</td>
<td>Stormwater Regulations adopted</td>
<td>Identify sources of assistance for implementation</td>
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<tr>
<td>3</td>
<td>Address specific groups</td>
<td>DPW</td>
<td>Brochures available at town hall</td>
<td>Distribute EPA and other relevant brochures</td>
</tr>
<tr>
<td>4</td>
<td>Target groups likely to impact stormwater</td>
<td>DPW</td>
<td>Joined Conn. River Storm Committee</td>
<td>Brochures targeting specific groups</td>
</tr>
<tr>
<td>5</td>
<td>Identify alternate information</td>
<td>Administrative Assistant/DPW</td>
<td>Stormwater Regulations adopted</td>
<td>Present to public draft of Comprehensive Stormwater Management Plan</td>
</tr>
<tr>
<td>6</td>
<td>Identify alternate information</td>
<td>Administrative Assistant/DPW</td>
<td></td>
<td>Identify funding sources and strategies, including education and outreach</td>
</tr>
<tr>
<td>7</td>
<td>Utilize local public access channel</td>
<td>DPW</td>
<td>In process/ when appropriate</td>
<td>Public meeting notices and announcements for public participation</td>
</tr>
<tr>
<td>8</td>
<td>Develop, conduct and document</td>
<td>Liaison/DPW</td>
<td>Looking for Volunteers</td>
<td>Town will appoint a liaison to the watershed councils</td>
</tr>
<tr>
<td></td>
<td>educational programs</td>
<td></td>
<td>Joined Conn. River Storm Committee</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Promote household waste recycling</td>
<td>Board of Health/DPW</td>
<td>On going annually</td>
<td>Sponsor hazardous waste disposal &amp; recycling programs</td>
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<tr>
<td></td>
<td><strong>Minimum Control Measure 2</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Storm drain stenciling</td>
<td>DPW</td>
<td>Girl Scouts in progress nearly completed</td>
<td>Develop a stencil program for storm drains</td>
</tr>
<tr>
<td>11</td>
<td>Community clean ups</td>
<td>Conservation commission/DPW</td>
<td>Talked to Schools</td>
<td>Encourage stream team cleanups and community involvement</td>
</tr>
<tr>
<td>12</td>
<td>Community clean ups</td>
<td>DPW</td>
<td>Always available on request</td>
<td>Provide trucks and support for cleanups</td>
</tr>
<tr>
<td></td>
<td><strong>Minimum Control Measure 3</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>Inventory and Mapping storm drain system</td>
<td>DPW</td>
<td>Proceeding in -house</td>
<td>Identify funding and obtain assistance for storm drain management and mapping</td>
</tr>
<tr>
<td>14</td>
<td>Mapping and identification of outfalls and receiving waters</td>
<td>DPW/Assessors</td>
<td>Proceeding in -house</td>
<td>Develop and implement a plan for mapping outfalls and receiving waters</td>
</tr>
<tr>
<td>15</td>
<td>Identification/description of problem areas</td>
<td>DPW</td>
<td>annual inspections</td>
<td>Develop and implement an integrated approach to stormwater management</td>
</tr>
<tr>
<td>Measure</td>
<td>Description</td>
<td>Responsible Agencies</td>
<td>Status</td>
<td>Notes</td>
</tr>
<tr>
<td>----------</td>
<td>-----------------------------------------------------------------------------</td>
<td>--------------------------------------------</td>
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</tr>
<tr>
<td>16</td>
<td>Enforcement procedures addressing illicit discharges</td>
<td>Planning/Building/Town Council/Board of health</td>
<td>Ongoing</td>
<td>Review whether local authority is appropriate and able to respond to illicit discharges.</td>
</tr>
<tr>
<td>17</td>
<td>Public information program regarding hazardous waste and dumping</td>
<td>Board of Health/DPW</td>
<td>Ongoing by Board of Health</td>
<td>Provide educational brochures to residents promoting proper disposal of household hazardous wastes and conditions for regional collections.</td>
</tr>
<tr>
<td>18</td>
<td>Initiation of recycling programs</td>
<td>Board of Health/DPW</td>
<td>Ongoing By Board of Health</td>
<td>Apply for funding assistance in public education and recycling materials.</td>
</tr>
<tr>
<td>19</td>
<td>Watershed assessments and studies</td>
<td>Board of Health/DPW/Conservation</td>
<td>Ongoing</td>
<td>Identify opportunities for assistance to support watershed assessment and implementation activities.</td>
</tr>
<tr>
<td>20</td>
<td>Watershed assessments and studies</td>
<td>Board of Health/DPW/Conservation</td>
<td>Ongoing</td>
<td>Encourage cooperation with public drinking water suppliers to develop wellhead protection plans.</td>
</tr>
<tr>
<td>21</td>
<td>Bylaw: Storm water management regulations for construction sites 1 acre or larger</td>
<td>Planning/Conservation/Town Council/Board of health/ZBA</td>
<td>Regulations adopted, Purchased software to manage permits</td>
<td>Review model by law.</td>
</tr>
<tr>
<td>23</td>
<td>Develop a municipal operations and Maintenance Plan</td>
<td>DPW</td>
<td>Proceeding as funding allows</td>
<td>Develop and update an operations plan.</td>
</tr>
<tr>
<td>24</td>
<td>Develop a municipal operations and Maintenance Plan</td>
<td>DPW</td>
<td>Created Maintenance Database</td>
<td>Implement a formal inspection program.</td>
</tr>
<tr>
<td>Entry</td>
<td>Description</td>
<td>Responsible Agency</td>
<td>Status</td>
<td>Notes</td>
</tr>
<tr>
<td>-------</td>
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</tr>
<tr>
<td>25</td>
<td>Develop and implement training programs for municipal employees</td>
<td>DPW</td>
<td>Ongoing</td>
<td>Send employees for training seminars</td>
</tr>
<tr>
<td>26</td>
<td>Review Storm drain infrastructure</td>
<td>DPW</td>
<td>On going</td>
<td>Review infrastructure in chapter 90 utilization</td>
</tr>
</tbody>
</table>
Appendix A
The Connecticut River Stormwater Committee joined the Think Blue Coalition in 2007. The Think Blue Coalition is an ad-hoc committee of 24 organizations formed to develop an effective campaign to address water pollution from stormwater runoff. Originally formed in 2006 by the Massachusetts Bays Estuary Program, the Think Blue campaign developed a marketing campaign centered around the “Think Blue” brand. Public outreach materials developed as part of the campaign are available to coalition members. More information about the coalition can be viewed on their website at www.ThinkBlueMA.org.

The campaign is primarily focused on coastal zone of the greater Boston area with the intention of bringing the campaign statewide. The Connecticut River Cleanup Committee and the Connecticut River watershed are the first region to become a member of the coalition outside of the Boston area. Because of this, PVPC has spent time some time working with the coalition to tailor outreach materials to the water resources of western Massachusetts and nine communities of the Stormwater Committee. This effort has successfully resulted in the coalition renaming the coalition as Think Blue Massachusetts to better meet the needs of all intended partners and regions of the state.

The following is a summary of the work of the Stormwater Committee during the 2007 calendar year:

**Member Communities (11)**  
Agawam, Chicopee, Easthampton, Granby, Holyoke, Longmeadow, Ludlow, South Hadley and Springfield  
New members as of December 2007 – West Springfield and Westfield

**Comcast Spotlight Cable Television**
- Aired 30-second Think Blue PSA during primetime in July, August and September 2007 on CNN, TBS, The Weather Channel, The History Channel, and CNN Headline News

**Radio**
- Sponsored Live Earth: Concert for a Climate in Crisis – aired live on WRNX 100.9 on July 7, 2007  
  - Included 8 30-second commercials, 1 during each 20-minute live cut-in from Live Earth  
  - Mentioned in 25 promotional announcements  
  - Think Blue logo on wrnx.com  
  - 20 additional 30-second commercials airing on the stream at wrnx.com
- Aired 8 week programming with Clear Channel Radio (April – May 2007)  
  - 30 commercials per week
o 10 spots from 6am-7pm M-F
o 10 spots 6am -12 midnight Sun-Sat
o 5 Radio Stations:
  1. Zone 640 Sports Radio
  2. WHYN Mix 93.1
  3. KIX 97.9
  4. WHYN News Talk 560
  5. WRNX 100.9 FM

Public Presentations
Chicopee Rotary Club – March 19, 2007
Agawam Lions Club – May 5, 2007
Easthampton rotary Club – May 8, 2007
Ludlow Agricultural Commission – May 17, 2008
Holyoke Rotary Club – May 15, 2007
Mt. Tom Science Day – August 25, 2007 – poster PSA display and “Where do you live in the watershed?” mapping exercise with school-aged children
Granby Lions Club – October 16, 2007
South Hadley Lions Club – November 20, 2007

Website
Maintained website at WWW.ThinkBlueMA.org/ConnecticutRiver

Grants Received
EPA Watershed Initiative Grant $21,662
PVPC received a roughly $1 million grant from EPA to perform work related to improving the conditions in the Connecticut River Watershed in Massachusetts, Vermont and New Hampshire. Task B-1 of this grant proposal included funding to support the innovative public outreach programming of the Stormwater Committee. A contract for this grant is expected to be in place by Spring, 2008.

Northeast Utilities Grant $1,000
This grant is to fund printing costs for the Greenscapes pilot program. This pilot program will be launched in the Spring, 2008 with funding provided by the EPA grant.

Newspaper / Print Media
- Three poster PSAs about reducing fertilizer use, picking up pet waste, and picking up cigarette butts