



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY  
WASHINGTON, DC 20460

OFFICE OF CHEMICAL SAFETY  
AND POLLUTION PREVENTION

March 20, 2020

Kevin Kutcel  
Agent  
HCL Cleaning Products, LLC  
7 Grassy Lane  
Westford, MA 01886

Subject: Label Amendment: Adding the Emerging Viral Pathogens Claim  
Product Name: Force of Nature Activator Capsule  
EPA Registration Number: 93040-1  
Application Date: 02/21/2020  
Decision Number: 560238

Dear Mr. Kutcel:

The amended label referred to above, submitted in connection with registration under the Federal Insecticide, Fungicide and Rodenticide Act, as amended, is acceptable. This approval does not affect any conditions that were previously imposed on this registration. You continue to be subject to existing conditions on your registration and any deadlines connected with them.

A stamped copy of your labeling is enclosed for your records. This labeling supersedes all previously accepted labeling. You must submit one copy of the final printed labeling before you release the product for shipment with the new labeling. In accordance with 40 CFR 152.130(c), you may distribute or sell this product under the previously approved labeling for 18 months from the date of this letter. After 18 months, you may only distribute or sell this product if it bears this new revised labeling or subsequently approved labeling. "To distribute or sell" is defined under FIFRA section 2(gg) and its implementing regulation at 40 CFR 152.3.

Because you have opted to add statements pertaining to emerging viral pathogens to your label as described in the August 19, 2016, Guidance to Registrants: Process For Making Claims Against Emerging Viral Pathogens Not On EPA-Registered Disinfectant Labels ("Guidance"), [https://www.epa.gov/sites/production/files/2016-09/documents/emerging\\_viral\\_pathogen\\_program\\_guidance\\_final\\_8\\_19\\_16\\_001\\_0.pdf](https://www.epa.gov/sites/production/files/2016-09/documents/emerging_viral_pathogen_program_guidance_final_8_19_16_001_0.pdf), you are subject to the following additional terms of registration:

1. You may make statements pertaining to emerging viral pathogens only through the following communications outlets: technical literature distributed exclusively to health care facilities, physicians, nurses and public health officials, "1-800" consumer information services, social media sites and company websites (non-label related). These statements shall not appear on marketed (final print) product labels.

2. Your statements pertaining to emerging viral pathogens must adhere to the format approved on the Agency-accepted master label.
  3. You may make statements pertaining to emerging viral pathogens only upon a disease outbreak that meets all the following criteria:
    - a. The causative organism must be a virus that causes an infectious disease that has appeared in a human or animal population in the U.S. for the first time, or that may have existed previously but is rapidly increasing in incidence or geographic range.
      - i. For human disease, the outbreak is listed in one of the following Centers for Disease Control (CDC) publications:
        - A. CDC Current Outbreak List for “U.S. Based Outbreaks” ([www.cdc.gov/outbreaks](http://www.cdc.gov/outbreaks)),
        - B. CDC Current Outbreak List for “Outbreaks Affecting International Travelers” with an “Alert” or “Advisory” classification ([www.cdc.gov/outbreaks](http://www.cdc.gov/outbreaks)) (also released through the CDC’s Health Alert Network (HAN) notification process)
        - C. Healthcare-Associated Infections (HAIs) Outbreaks and Patient Notifications page ([www.cdc.gov/hai/outbreaks](http://www.cdc.gov/hai/outbreaks))
      - ii. For animal disease, the outbreak is identified as an infectious disease outbreak in animals within the U.S. on the World Organization for Animal Health (OIE) Weekly Disease Information page ([www.oie.int/wahis\\_2/public/wahid.php/Diseaseinformation/WI](http://www.oie.int/wahis_2/public/wahid.php/Diseaseinformation/WI)).
- A. The CDC or OIE has identified the taxonomy, including the viral family and/or species, of the pathogen and provides notice to the public of the identity of the emerging virus that is responsible for an infectious disease outbreak. Based on the taxonomy of the outbreak pathogen identified by the CDC or OEI, the pathogen's viral subgroup is large non-enveloped, enveloped.
  - B. The virus can be transmitted via environmental surfaces (non-vector transmission), and environmental surface disinfection has been recommended by the CDC, OIE or EPA to control the spread of the pathogen.
4. You may begin communicating statements pertaining to emerging viral pathogens only upon CDC or OIE’s publication per term 3.a. of an outbreak of an emerging viral pathogen meeting all of the criteria of term 3. You must cease and remove all such non-label communications intended for consumers no later than 24 months after the original publication of the outbreak per term 3.a., unless the Agency issue written guidance to the contrary due to continued public health concerns. The emerging pathogen claim language may remain on the master label.

5. Terms from points 1 through 4 above shall become immediately void and ineffective if registration for use against Feline Calicivirus is suspended or cancelled or no longer meets the criteria for a disinfectant claim (see EPA Product Performance Test Guideline 810.2200). In addition, terms B.1 through B.4 above shall become immediately void and ineffective upon your receipt of evidence of ineffectiveness against any pathogen in a less-resistant Spaulding category.

Should you wish to add/retain a reference to the company's website on your label, then please be aware that the website becomes labeling under the Federal Insecticide Fungicide and Rodenticide Act and is subject to review by the Agency. If the website is false or misleading, the product would be misbranded and unlawful to sell or distribute under FIFRA section 12(a)(1)(E). 40 CFR 156.10(a)(5) list examples of statements EPA may consider false or misleading. In addition, regardless of whether a website is referenced on your product's label, claims made on the website may not substantially differ from those claims approved through the registration process. Therefore, should the Agency find or if it is brought to our attention that a website contains false or misleading statements or claims substantially differing from the EPA approved registration, the website will be referred to the EPA's Office of Enforcement and Compliance.

Your release for shipment of the product constitutes acceptance of these conditions. If these conditions are not complied with, the registration will be subject to cancellation in accordance with FIFRA section 6. If you have any questions, you may contact Aline Heffernan at 703-347-8602 or via email at [Heffernan.Aline@epa.gov](mailto:Heffernan.Aline@epa.gov).

Sincerely,



John Hebert, Chief  
Regulatory Management Branch 1  
Antimicrobials Division (7510P)  
Office of Pesticide Programs

Enclosure

**Force of Nature Activator Capsule**  
**For Use with Force of Nature Appliance**

**Active Ingredients**

Sodium Chloride	20.9 %
Other Ingredients	79.1 %
Total Ingredients	100.0%

**Generates 220 ppm Available Chlorine**

**KEEP OUT OF REACH OF CHILDREN**

**CAUTION**

See Back Label for First Aid and Precautionary  
Statements

**EPA Reg. No. 93040-1**

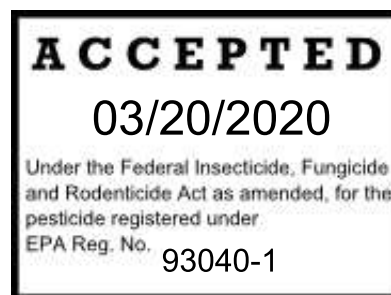
**EPA Establishment # xxxxxx-xx-xxx**

Manufactured by  
HCI Cleaning Products LLC  
7 Grassy Lane  
Westford, MA 01886

For use only with Force of Nature Appliance. Always use a Force of Nature spray bottle to identify product in use.

Date of Production Use within 14 days of Production

Net Contents: 3.35 gm



## **DIRECTIONS FOR USE OF FORCE OF NATURE ACTIVATOR CAPSULE (TO GENERATE HYPOCHLOROUS ACID SOLUTION)**

It is a violation of Federal Law to use this product in a manner inconsistent with its labeling:

Users must follow all directions for use that are listed in the Force of Nature Appliance manual.

Note: Force of Nature Activator Capsules are for single use.

The Force of Nature Appliance is designed to use electricity, potable tap water and Force of Nature Activator Capsule to create HOCl (hypochlorous acid) solution. This conversion is accomplished using a process called electrolysis that employs an electrolytic cell. Force of Nature Appliance makes solution on demand as initiated by the User.

1. Fill Force of Nature Activator Bottle to fill line with tap water (347 gm). Maximum recommended water hardness is 100 ppm to ensure optimal device longevity.
2. Add one Force of Nature Activator Capsule (3.35 gm) to Bottle. (Use only Force of Nature Activator Capsules when making Electrolyzed Water Solution)
3. Close lid.
4. Place Bottle in Force of Nature Activator Base
5. Press "Start" button

This process generates a Hypochlorous Acid solution of 220 ppm Available Chlorine.

Users must refer to the directions for use of Hypochlorous acid solution for hard, non-porous, non-food contact surface disinfection.

## PRECAUTIONARY STATEMENTS

### Physical or Chemical Hazards:

Force of Nature Activator Capsule content is not compatible with other chemicals such as bleach or hydrogen peroxide.

Hazards to Humans and Domestic Animals

### CAUTION

Causes moderate eye irritation. Avoid contact with eyes. When handling the product, wear safety glasses or goggles if splashing is anticipated. Wash thoroughly with soap and water after handling and before eating, chewing gum, using tobacco or using the toilet.

### FIRST AID

Call a poison control center or doctor for treatment advice. Have the product container or label with you when calling a poison control center, doctor or going for treatment. You may also contact the National Pesticide Information Center (NPIC) 1- 800-858-7378 for emergency medical treatment

#### If in eyes

- Hold eye open and rinse slowly and gently with water for 15 – 20 minutes
- Remove contact lenses, if present, after the first 5 minutes, then continue rinsing eye.

## **Hypochlorous Acid Solution**

### **220 ppm Available Chlorine**

**Disinfectant for hard, non-porous surfaces Environmental and non-critical care equipment surfaces**

**Kills bacteria** [L]  
[SEP]

**Cleans and Deodorizes** [L]  
[SEP]

**See label, booklet and Force of Nature manual for more information.**

### **DIRECTIONS FOR USE OF HYPOCHLOROUS ACID SOLUTION**

**It is a violation of Federal Law to use this product in a manner inconsistent with its labeling**

#### **Hard, Non-Porous Surface Disinfection using Force of Nature Final Solution Spray**

**To Clean and Disinfect and Deodorize Hard, Non-Porous Surface:** Pre-clean surface. Spray Force of Nature disinfecting solution on surface until thoroughly wet. Allow surface to remain wet for 10 minutes. Wipe surface with clean cloth or towel or let air dry.

Solution(s) are effective for up to 14 days from production date. After 14 days discard and refill bottle with fresh solution. Always use a Force of Nature approved spray bottle and label to identify product in use.

Solution can be used immediately upon production, or stored for up to 14 days in cool area out of direct sunlight in a closed Force of Nature approved spray bottle.

Force of Nature Disinfectant Solution(s) are intended for use in household, commercial, institutional, healthcare, dental office, veterinarian and hospitality housekeeping. It cleans, disinfects and kills.

The Force of Nature Appliance is designed to use electricity, potable tap water and Force of Nature Activator Capsules to make an antimicrobial HOCl (hypochlorous acid) solution. This conversion is accomplished by using a process called electrolysis that employs the use of an electrolytic

cell. Force of Nature Electrolyzed Water Device will make solution per demand and only require Consumer input when making solution.

The Force of Nature Appliance is designed for use in:

- Commercial buildings routine cleaning and disinfecting of hard non-porous surfaces and floors [L]  
[SEP]
- Daycares, Pre-Schools, Schools, universities, and other campus facilities routine daily cleaning and disinfecting of hard non-porous surfaces [L]  
[SEP]
- Hotel, motel, casino and other hospitality housekeeping, venues [L]  
[SEP]
- Cleaning high-touch areas and surfaces including but not limited to door handles, door knobs, tabletops, countertops, television, television remotes, video game controllers, chairs, headboards, sinks, faucets etc. [L]  
[SEP]
- Cleaning and disinfecting homes, hospitals, dentist offices, assisted living facilities, long term care facilities, nursing homes, medical clinics, military facilities, medical offices, veterinary facilities, animal research facilities, cruise ships, farms, laboratories classrooms, food processing facilities, restaurants, hotels, motels, etc. [L]  
[SEP]
- Restaurants non-porous non-food contact surfaces, food contact surfaces with potable water rinse. [L]  
[SEP]
- Cleaning and disinfecting areas with a two-step process in restrooms, toilets areas, sinks and sink areas, counters, exterior surfaces of urinals, floors, mirrors and other areas.
- Cleaning and disinfecting Animal Premises. Remove all animals and feed from area before disinfecting. Remove and clean all, litter, and droppings from hard non-porous surfaces before disinfecting: Animal grooming Facilities, Animal Housing Facilities, Animal Life Science Laboratories, and Kennels [L]  
[SEP]

Pre-clean surface before applying solution. Spray solution on hard, non-porous surfaces until thoroughly wet. Spread solution with a microfiber, cotton, disposable paper towel, sponge, cloth or other wipes. Allow surface to remain wet for the appropriate time. Wipe surface dry if desired after the appropriate time. No rinsing necessary, except on food contact surfaces. [L]  
[SEP]



<b>Pathogen</b>	<b>Strain</b>	<b>Contact Time</b>
<b>Organisms Supported for Disinfection</b>		
Pseudomonas aeruginosa	ATCC 15442	10 min
Staphylococcus aureus	ATCC 6538	10 min
Salmonella enterica	ATCC 10708	10 min
Listeria monocytogenes	ATCC 19117	10 min
Methicillin-resistant Staphylococcus aureus (MRSA)	ATCC 33592	10 min
Feline Calicivirus surrogate for Norovirus	VR-782	10 min
Influenza A virus	VR-544	10 min
<b>Organisms Supported for Food Contact Sanitization</b>		
Salmonella enterica subspecies enterica serovar Typhi	ATCC 6539	10 min

## EMERGING VIRAL PATHOGENS

This product meets the criteria to make claims against certain emerging viral pathogens from the following viral category[ies]:

- Enveloped Viruses
- Large Non-Enveloped Viruses

For an emerging viral pathogen that is a/an...	... follow the direction for use for the following organisms on the label:
Enveloped virus	Feline Calicivirus surrogate for Norovirus ATCC VR-782
Large, non-enveloped virus	Feline Calicivirus surrogate for Norovirus ATCC VR-782

Force of Nature Activator Capsule has demonstrated effectiveness against viruses similar to **[name of emerging virus]** on hard, non-porous surfaces. Therefore, Force of Nature Activator Capsule can be used against **[name of emerging virus]** when used in accordance with the directions for use against Feline Calicivirus surrogate for Norovirus ATCC VR-782 on hard, non-porous surfaces. Refer to the **[CDC or OIE]** website at **[pathogen-specific website address]** for additional information.

**OR**

**[Name of illness/outbreak]** is caused by **[name of emerging virus]**. Force of Nature Activator Capsule kills similar viruses and therefore can be used against **[name of emerging virus]** when used in accordance with the directions for use against Feline Calicivirus surrogate for Norovirus ATCC VR-782 on hard, non-porous surfaces. Refer to the **[CDC or OIE]** website at **[website address]** for additional information.

***In parentheses is optional text***

**General Claims**

Transforms salt, water & vinegar into a multi-purpose cleaner & deodorizer (as effective as bleach)	For (daily) (everyday) (gentle) (light-duty) (kitchen) cleaning (wiping)
Multi-purpose cleaner works on virtually any surface	For a cleaner, fresher (bathroom) (kitchen) (home) (house) (pet areas) (kennel) (litter box) <sup>[SEP]</sup>
No (harmful) (harsh) (dangerous) chemicals	Gentle enough to clean (homes) (play rooms) <sup>[SEP]</sup>
Multi-purpose cleaner with no harmful chemicals.	A (gentle) (mild) way to clean
No gloves needed (required)	Gentle Cleaning [Gently Cleans]
No rinsing needed (required)	Great for (all around) (the) (house) (home) (kitchen) <sup>[SEP]</sup> on hard non-porous surfaces.
Use without gloves	Kitchen cleaner
Gentle on skin	Leaves surfaces shiny <sup>[SEP]</sup>
Cleans rugs & furniture without removing color	Leaves your (kitchen) (home) (house) smelling clean <sup>[SEP]</sup>
Cleans as effectively as conventional cleaners	No (harsh fumes)
(Contains) no (harsh) (harmful) (dangerous) (toxic) chemicals (fumes) (residues)	(Gentle) (Mild) (enough) to use on any washable (hard, non- porous) surface
(Controls) (stops) (prevents) the growth of odor-causing bacteria	Light clean scent
Leaves a streak-free shine <sup>[SEP]</sup>	For use all around the (kitchen) (home) (house) <sup>[SEP]</sup> on hard non-porous surfaces.
(Leaves) no chemical (harmful) (dangerous) residue <sup>[SEP]</sup>	For use on all (kitchen) hard non-porous surfaces
No rinsing (wiping) needed (necessary)	(Use) for quick clean-ups <sup>[SEP]</sup>
Cleans (glass) (stainless steel) (wood) (composite) (stone) (porcelain) (grout)	(Use) for wiping (bathroom) (kitchen) counters <sup>[SEP]</sup>
Free of (fragrances) (dyes) (preservatives)	Use throughout the (kitchen) (home) (house) <sup>[SEP]</sup>

(surfactants) (allergens) (irritants)	Rinse free clean
Cleans (grease) (grime) (soap scum) (oil) (sticky messes)	No bleach
Cleans grease (grime) (soap scum) (oil) (sticky messes) without (harmful) (harsh) (hazardous) (dangerous) chemicals	Restroom cleaner
Simple (natural) ingredients (without (harmful) (harsh) (dangerous) (hazardous) chemicals)	No worries about pet licking after cleaning <sup>[L]</sup> <sub>[SEP]</sub>
Stops (removes) (kills) odor in sports gear	Fragrance Free, won't irritate your dog's nose <sup>[L]</sup> <sub>[SEP]</sub>
Natural cleaner as effective as conventional cleaners	No harsh fumes to irritate (pet) (dog) noses
Natural cleaner	Cleans up the pet mess.
Eco-friendly cleaner	Rinse-Free Spray
Hypoallergenic	Use around Pet (food) (water) bowls
Natural cleaner that's kinder to our environment	Spray on pet chew toys, no rinse required <sup>[L]</sup> <sub>[SEP]</sub>
A (gentle) (mild) way to clean (list any use sites from Table 1)	Worry free use in (kennels) (litter box) (pet areas)
(Gentle) (Mild) (cleaning) (cleaner)	(Easy) (and) (convenient) to use
Gentle on the surfaces touched most	Bleach free
Colorsafe cleaner	Stops (the toughest) odors (at the source)
Cleans as effectively as bleach	Eliminates (the toughest) odors <sup>[L]</sup> <sub>[SEP]</sub>
Will not whiten or bleach (surfaces) (or) (clothes)	Eliminates odors & freshens air
(Controls) (stops) (prevents) Pet odors from bacteria	VOC compliant <sup>[L]</sup> <sub>[SEP]</sub>
Tough on bacteria, yet gentle on surfaces	[Use] for [preschool] [daycare] [office] [assisted living] [senior care] (schools) kitchens
	Multi-Purpose Cleaner
	Multi-purpose cleaner (deodorizer) with no harmful (dangerous) (harsh) chemicals <sup>[L]</sup> <sub>[SEP]</sub>

	<p>Cleans sticky messes &amp; odors.</p> <p>Can be used in Schools, Universities for routine cleaning</p> <p>Can be used in gyms for routine cleaning</p> <p>Can be used for cleaning</p> <p>Athletic facilities cleaner</p>
--	--

### Disinfecting & Sanitizing

<p>Kills 99.9% of germs* including Staph, MRSA, Salmonella, Listeria and the viruses that cause flus*</p> <p>Transforms salt, water &amp; vinegar into an two step cleaner, deodorizer &amp; disinfectant (as effective as bleach)</p> <p>Disinfects (sanitizes) as effectively as bleach with no (harmful) (dangerous) chemicals</p> <p>Kills 99.9% of odor-causing bacteria, Staph &amp; MRSA</p> <p>Disinfecting (sanitizing) spray</p> <p>Disinfects (sanitizes) without (harsh) (harmful) (dangerous) (hazardous) chemicals</p> <p>Hard non-porous surface (sanitizer) (sanitizing spray)</p> <p>Hard non-porous surface (disinfectant) (disinfecting spray) (Sanitizer) (Sanitizing</p>	<p>Kills 99.9% of bacteria like Salmonella (on) (food contact surfaces) (food preparation surfaces) (food serving areas). Rinse surface with water after use.</p> <p>Kills 99.9% of bacteria*</p> <p>Kills 99.9% of bacteria* on food contact surfaces. Rinse surface with water after use.</p> <p>(Easy) (convenient) way to sanitize</p> <p>Tough on Germs*</p> <p>Kills 99.9% of bacteria* (on) (food contact surfaces) (food preparation surfaces) (food serving areas) Rinse after use.</p> <p>For (sanitizing) (disinfecting) (food service) dining tables. Rinse surface with water after use.</p> <p>Kills 99.9% of household bacteria</p> <p>(Kills) (eliminates) (destroys) (removes)</p>
---	---

<p>spray)</p> <p>(Daily) (everyday) kitchen (sanitizer) (disinfectant)</p> <p>Disinfects (sanitizes) without leaving (harmful) (dangerous) (unsafe) residues</p> <p>No (harmful) (dangerous) chemicals yet more powerful than bleach</p> <p>Destroys) (Controls) (Eliminates) (Kills) (99.9%) of (Germs*) (Bacteria) (Viruses) (Bacteria &amp; Viruses) (Flu virus*) (Norovirus) (Staph) (MRSA) (Salmonella) (Listeria)</p> <p>(Destroys) (Controls) (Eliminates) (Kills) (Respiratory Viruses) &amp; (Flu virus*)</p> <p>Kills Flu<sub>[SEP]</sub>Virus*</p> <p>Kills 99.9% of germs* on virtually any surface</p> <p>(Easy) (convenient) way to disinfect (sanitize)</p> <p>Disinfectant</p> <p>Disinfects</p> <p>Sanitizer</p> <p>Sanitizes</p> <p>One of nature's most effective disinfectants</p> <p>(Easy) for food contact sanitization (list organisms). Rinse surface with water after use.</p> <p>The easy way to sanitize (disinfect) food operations (dining areas, countertops, checkouts)</p> <p>Food-contact surface sanitizer. Rinse</p>	<p>99.9% of bacteria on commonly touched (hard, non-porous) surfaces<sub>[SEP]</sub></p> <p>(Destroys) (eliminates) (food) pathogens (Listeria) (Salmonella)</p> <p>Rinse free (no rinse required) disinfectant (sanitizer)</p> <p>Kills (controls) (removes) (stops) mold (mildew) (fungus) (athlete's fungus)</p> <p>An easy way to (kill) (eliminate) (destroy) (remove) 99.9% of (bacteria) (germs*) in your (bathroom) (home) (house) (kitchen)<sub>[SEP]</sub></p> <p>Helps reduce the risk of cross-contamination on hard, non-porous surfaces<sub>[SEP]</sub></p> <p>Can reduce the spread of illness-causing (kitchen) bacteria (on hard, nonporous surfaces)</p> <p>Broad Spectrum Disinfectant<sub>[SEP]</sub></p> <p>Bactericide – or Bactericidal<sub>[SEP]</sub></p> <p>Bathroom Disinfectant<sub>[SEP]</sub></p> <p>Bacteria fighting<sub>[SEP]</sub></p> <p>Bactericide<sub>[SEP]</sub></p> <p>Disinfects after it cleans<sub>[SEP]</sub></p> <p>Disinfects tables<sub>[SEP]</sub></p> <p>Disinfects countertops<sub>[SEP]</sub></p> <p>Fight Bacteria</p> <p>(Destroys) (Controls) (Eliminates) (Kills) the germs* on<sub>[SEP]</sub>chew toys<sub>[SEP]</sub></p> <p>Stop the spread of germs*, spray on</p>
--	--

<p>surface with water after use.</p> <p>Eliminates odors caused by bacteria</p> <p>Food (contact) (preparation) (hard, non-porous) surface (sanitizer). Rinse surface with water after use</p> <p>Leaves household hard non-porous surfaces sanitized</p> <p>Kills antibiotic resistant Methicillin-resistant Staphylococcus aureus MRSA bacteria</p> <p>Kills 99.9% of antibiotic resistant bacteria like Methicillin-resistant Staphylococcus aureus MRSA</p> <p>Litter box sanitizer (disinfectant) (spray)</p> <p>Kills the germs* on hard (non-porous) surfaces from pet accidents</p> <p>Kills 99.9% of (bacteria) (germs*)</p> <p>Kills 99.9% of (bacteria) (germs*) (such as) (Salmonella) (and) (MRSA) (Methicillin Resistant Staphylococcus aureus)</p> <p>Kills 99.9% of bacteria*</p> <p>Kills 99.9% of germs*</p> <p>Kills bacteria*</p> <p>Kills germs*</p> <p>Kills 99.99% of viruses*</p> <p>Kills household bacteria*</p> <p>Kills (household) bacteria*</p> <p>Kills kitchen and bathroom bacteria*</p> <p>Kills 99.9% of bacteria and viruses*</p>	<p>animal chew toys</p> <p>(Destroys) (Controls) (Eliminates) (Kills) germs*, yet effective enough to use on pet (cages) (crates)</p> <p>Hard Non-porous Surface Sanitizer for Pet messes</p> <p>Fight(s) and/or Kills (Effective against) Pseudomonas aeruginosa (tested against strain ATCC 15442)</p> <p>Fight(s) and/or Kills (Effective against) Staphylococcus aureus (tested against strain ATCC 6538)</p> <p>Fight(s) and/or Kills (Effective against) Salmonella enterica (tested against strain ATCC 10708)</p> <p>Two step cleaner and disinfectant</p> <p>Two-Step Cleaner / Disinfectant when Disinfection directions are followed</p> <p>Restroom disinfectant</p> <p>For use in (newborn) nurseries</p> <p>For use in neonatal nurseries</p> <p>Kennel disinfectant (sanitizer)</p> <p>(Destroys) (Controls) (Eliminates) (Kills) germs* on (animal) (pet) toys</p> <p>(Destroys) (Controls) (Eliminates) (Kills) germs* on (animal) (pet) chew toys</p> <p>Food serving area sanitizer</p> <p>Sanitizes food-contact (preparation) surfaces. Rinse surface with water after use</p> <p>Sanitizes food serving areas. Rinse surface</p>
---	--

<p>Kills odor-causing bacteria*<sup>[L][SEP]</sup></p> <p>(Kills) (Destroys) (Eliminates) germs*</p> <p>(Kills) (Eliminates) odor-causing bacteria* in the (kitchen) (bathroom) (restroom) (all around the house on hard, non-porous surfaces)</p> <p>Kills (kitchen) (bathroom) (hold) germs*<sup>[L][SEP]</sup></p> <p>Kills bacteria* and viruses* on hard, non-porous (kitchen) (bathroom) (restroom) (household) surfaces (in 10 minutes)</p> <p>Proven to kill 99.9% of (bacteria*) (germs*) (such as) (Salmonella) (and) (MRSA) (Methicillin resistant Staphylococcus aureus)<sup>[L][SEP]</sup></p> <p>Proven to kill 99.9% of bacteria (such as Salmonella and MRSA)</p> <p>Removes (bacteria) (germs*)</p> <p>(Kills) (eliminates) (destroys) 99.9% of bacteria on hard, nonporous surfaces in Pet living areas</p> <p>(Kills) (eliminates) (destroys) 99.9% of germs* on hard, nonporous surfaces of Pet living areas<sup>[L][SEP]</sup></p> <p>* Kills (99.9% of) {Insert Organism from Disinfectant list} (on hard, non-porous surfaces) (in 10 minutes)</p> <p>* Kills (99.9% of) (Insert Organism from Disinfectant list) (on hard, non-porous surfaces) (in 10 minutes)</p> <p><b>Sanitization Organism list</b></p> <p>* Salmonella enterica (Salmonella), Staphylococcus aureus (Staph), Methicillin Resistant Staphylococcus aureus (MRSA), Pseudomonas aeruginosa (Pseudomonas),</p>	<p>with water after use.</p> <p>Kills 99.9% of bacteria (including Salmonella) (on) (in) (food contact surfaces). Rinse surface with water after use.</p> <p>Can be used in Schools, Universities for disinfecting<sup>[L][L][SEP]</sup></p> <p>Can be used for disinfecting<sup>[L][SEP]</sup></p> <p>Athletic facilities disinfectant<sup>[L][SEP]</sup></p> <p>Can used in hospitals</p> <p>Nursery School Disinfectant</p>
--	--



<p>Listeria monocytogenes (Listeria), Feline Calicivirus, Strain F-9, Influenza A virus</p> <p><b>Disinfection Organism List</b></p> <p>* Salmonella enterica (Salmonella), Staphylococcus aureus (Staph), Methicillin Resistant Staphylococcus aureus (MRSA), Pseudomonas aeruginosa (Pseudomonas), Listeria monocytogenes (Listeria), Feline Calicivirus, Strain F-9, Influenza A virus</p> <p><b>* Qualified Germs List</b></p> <p>Kills Pseudomonas aeruginosa, Staphylococcus aureus, Salmonella enterica, Listeria monocytogenes, Methicillin Resistant Staphylococcus aureus - MRSA and Influenza A Virus, Strain A/Hong Kong/8/68, Feline Calicivirus, Strain F9</p>	
--	--

Use Sites (Table 1) For use on hard, non-porous surfaces.

<p>Around Toilet Areas</p> <p>Around Toilets</p> <p>Automobiles</p> <p>Animal Equipment</p> <p>(Bath)tubs</p> <p>Bathroom (countertops)</p> <p>Bathroom (surfaces)</p> <p>Beverage bars</p>	<p>Boat interiors</p> <p>Breast pump parts</p> <p>Breast pumps</p> <p>Cabinet Handles</p> <p>Cabinets</p> <p>Can openers<sup>[1]</sup><sub>[SEP]</sub></p> <p>Cars<sup>[1]</sup><sub>[SEP]</sub></p> <p>(Computer) Keyboards</p>
---	--

Blinds	Counter(s) Countertop(s)
Door Handles	Car interiors
Doorknobs <sup>[SEP]</sup>	Cupboards
Doors	Dining Room Tables
Drainboards	Dish Racks
Dryers	Dishwashers <sup>[SEP]</sup>
(Kitchen) Appliances	Ceramic -and/or- Glazed Tile
(Kitchen) (Bathroom) Sinks	Chrome <sup>[SEP]</sup>
(Inside) Refrigerators after warming to room temperature.	Corian
Refrigerator exteriors	Food Contact Surfaces-hard non- porous. Rinse surface with water after use
Microwave exteriors	Food Preparation (surfaces) (areas)
Restrooms <sup>[SEP]</sup>	Food serving areas
Shower (Faucets) (Doors) (Handles) (Fixtures) (Walls) (Floors)	Food trays <sup>[SEP]</sup>
Sink (Faucets) (fixtures) (Handles)	Grills
Soap Dispensers	Grocery Carts <sup>[SEP]</sup>
Storage Areas	(Grocery) Checkout Areas
Stovetops <sup>[SEP]</sup>	Handrails <sup>[SEP]</sup>
Steering wheel	Inside Dishwasher(s)
Thermos <sup>[SEP]</sup>	Inside freezers after warming to room temperature
Toasters	Inside microwaves
Toilet [(Flushing) (handles) (seats)	Sports gear (helmets) (pads) (gloves) (skates) (cleats) (sneakers)
Shower curtains	Neti Pots
Inside Washing Machines	Oven doors

Garbage (trash) cans	Ovens
Waste baskets	Pet Bowl(s) (Areas) <sup>[L]</sup> <sub>[SEP]</sub>
Floors	Pet Feeding Dishes
Orthotics	Pet Cages (crates)
Kitchen (Counter)tops	Pet Toys <sup>[L]</sup> <sub>[SEP]</sub>
(Kitchen) (dining room) Tables <sup>[L]</sup> <sub>[SEP]</sub>	Piano Keys
Kitchen surfaces <sup>[L]</sup> <sub>[SEP]</sub>	Plastic Cutting Boards* <sup>[L]</sup> <sub>[SEP]</sub>
Kitchen tools	Plastic Patio Furniture
Laundry Rooms	Potty-Chair(s) (Seats)
Light Switches	Range hoods
Litter box	Recycling Bins
Medicine Dropper	Food Contact Surfaces-hard non- porous
Mouthguards	Food Preparation (surfaces) (areas)
Range tops	Food serving areas
(Salad bar) Sneeze Guards	Food trays <sup>[L]</sup> <sub>[SEP]</sub>
Snack counters <sup>[L]</sup> <sub>[SEP]</sub>	Freezers <sup>[L]</sup> <sub>[SEP]</sub>
Bathroom Fixtures <sup>[L]</sup> <sub>[SEP]</sub>	Grills
Bath Tub <sup>[L]</sup> <sub>[SEP]</sub>	Glass <sup>[L]</sup> <sub>[SEP]</sub>
Bed heads and frames <sup>[L]</sup> <sub>[SEP]</sub>	Garbage or Trash Cans/Pails <sup>[L]</sup> <sub>[SEP]</sub>
Bedpans <sup>[L]</sup> <sub>[SEP]</sub>	Gurneys <sup>[L]</sup> <sub>[SEP]</sub>
Hard, Non-Porous Surface Cabinets <sup>[L]</sup> <sub>[SEP]</sub>	Hampers <sup>[L]</sup> <sub>[SEP]</sub>
Ceilings <sup>[L]</sup> <sub>[SEP]</sub>	Environmental Dental Surfaces <sup>[L]</sup> <sub>[SEP]</sub>
Hard, Non-Porous Chairs <sup>[L]</sup> <sub>[SEP]</sub>	Frequently Touched Spots <sup>[L]</sup> <sub>[SEP]</sub> <sup>[L]</sup> <sub>[SEP]</sub>
Classroom Desks <sup>[L]</sup> <sub>[SEP]</sub>	Keyboards <sup>[L]</sup> <sub>[SEP]</sub>

Computer Monitors and Keyboards [L] [SEP]	Lamps [L] [SEP]
Hard, Non-Porous Countertops [L] [SEP]	Light Lens Covers [L] [SEP]
Counters [L] [SEP]	Linoleum [L] [SEP]
Dental Countertops [L] [SEP]	Mirrors [L] [L] [SEP] [SEP]
Dental Operatory Surfaces [L] [SEP]	Patient Chairs [L] [SEP]
Dental Chairs [L] [L] [L] [L] [SEP] [SEP] [SEP]	Plastic Mattress Covers [L] [SEP]
Drinking water fountain [L] [SEP]	Reception Counters, Desk and Areas [L] [SEP]
Diaper pails [L] [SEP]	Shelves [L] [SEP]
Elevators [L] [SEP]	Showers [L] [SEP]
Exam or examination tables [L] [SEP]	Shower curtains [L] [SEP]
External Surfaces of Medical Equipment or Medical Equipment Surfaces: Excluding hard, non-porous surfaces requiring sterilization such as scalpels hemostats, endoscopes, and dental tools used in the incisions or oral and nasal cavities of patients. [L] [SEP]	Towel Dispensers [L] [SEP]
External Surface of Ultrasound Transducers [L] [SEP]	Exterior of Urinals [L] [SEP]
Faucets [L] [SEP]	Walls [L] [SEP]
Fixtures [L] [SEP]	Wash Basins [L] [SEP]
Floors [L] [SEP]	Dairy cases [L] [SEP]
Sinks [L] [SEP]	Wheel Chairs [L] [SEP]
Stall Doors [L] [SEP]	Bed Rails and Frames [L] [SEP]
Stretchers [L] [SEP]	Hard Non-Porous Surfaces in Veterinary and Animal Research Labs [L] [SEP]
Tables [L] [SEP]	Troughs
Exterior surface of Toilets [L] [SEP]	

Toilet Seats [L][SEP]	
-----------------------	--

**USE SURFACES (Table 2):**

Non-Porous Plastic	Brushed or Polished Nickel [L][SEP]
Plastic	Brushed Bronze [L][SEP]
Glazed Porcelain [L][SEP]	Chrome [L][SEP]
Sealed Granite [L][SEP]	Enamel [L][SEP]
Sealed Marble	Formica [L][SEP]
Sealed Quartz	Glass [L][SEP]
Sealed Stone	Granite [L][SEP]
Stainless Steel [L][SEP]	Hard non-porous surfaces [L][SEP]
Tile	Limestone [L][SEP]
Vinyl	Melamine [L][SEP]
Finished -and/or- painted Wood Composite	Mirror [L][SEP]
Glass	Aluminum Brass [L][SEP]
Metal	[L][SEP]
Aluminum [L][SEP]	ABS (Acrylonitrile butadiene styrene) plastics [L][SEP]
Plastic [L][SEP]	Copper [L][SEP]
Polyacrylic [L][SEP]	Natural Rubber , non-porous [L][SEP]
Polycarbonate [L][SEP]	Silver [L][SEP]
Polypropylene [L][SEP]	
Porcelain, non-porous [L][SEP]	
Slate [L][SEP]	

Stainless Steel [L] [SEP]	
Terrazzo [L] [SEP]	
Tile, non-porous	
Feed Racks [L] [SEP]	

### Use Locations

Airplanes [L] [SEP]	Locker Rooms
Ambulances [L] [SEP]	Yoga studios
Assisted Living Facilities [L] [SEP]	Pharmacies [L] [SEP]
Blood Banks [L] [SEP]	Physical Therapy Rooms or Areas [L] [SEP]
Boats [L] [SEP]	Private Facilities [L] [SEP]
Buses [L] [SEP]	Processing Plants [L] [SEP]
Businesses [L] [SEP]	Public Areas [L] [SEP]
CAT Laboratories [L] [SEP]	Wineries / Breweries [L] [SEP]
Casinos [L] [SEP]	X Ray rooms
Colleges [L] [SEP]	Yachts [L] [SEP]
Commercial Buildings [L] [SEP]	Radiology or X-Ray Rooms or Areas [L] [SEP]
Convenience Stores [L] [SEP]	Retail Stores [L] [SEP]
Cruise Liners / Ships [L] [SEP]	Restaurants [L] [SEP]
Churches [L] [SEP]	Restrooms and or Rest Areas [L] [SEP]

Daycare Facilities [L] [SEP]	Shelters [L] [SEP]
Dentist (Dental) Offices [L] [SEP]	Office Buildings [L] [SEP]
Dentist (Dental) Chairs [L] [SEP]	Orthopedics
Dental Operatory Rooms [L] [SEP]	Veterinary Environments and Animal Equipment
Doctor Offices [L] [SEP]	Automatic Feeders [L] [SEP]
Dormitories [L] [SEP]	Cages / Pens [L] [SEP]
Emergency Rooms [L] [SEP]	Veterinary Environments and Animal Research Labs [L] [SEP]
Facilities [L] [SEP]	Pet Areas [L] [SEP]
Factories [L] [SEP]	Pet Shops and Stores [L] [SEP]
Fountains [L] [SEP]	Small Animal Facilities [L] [SEP]
Funeral Homes [L] [SEP]	Veterinary and/or Animal Hospitals [L] [SEP]
Gas Stations [L] [SEP]	Veterinary Clinics or Facilities [L] [SEP]
Government Facilities [L] [SEP]	Veterinary Offices [L] [SEP]
Grocery Stores [L] [SEP]	Animal Research Labs
Gyms [L] [SEP]	Veterinary Clinics [L] [SEP]
Hotels [L] [SEP]	Veterinary Stores [L] [SEP]
Hospitals Facilities [L] [SEP]	Veterinary Hospitals [L] [SEP]
Healthcare Facilities [L] [SEP]	
Health Clubs Facilities [L] [SEP]	
Home care facilities [L] [SEP]	
Industrial Facilities [L] [SEP]	
Institutional Buildings [L] [SEP]	
Intensive Care Units [L] [SEP]	
Kitchens [L] [SEP]	

Laboratories [L] [SEP]	
Laundromats [L] [SEP]	
Locker Rooms [L] [SEP]	
Malls [L] [SEP]	
Manufacturing Facilities [L] [SEP]	
Manufacturing Plants [L] [SEP]	
Medical Clinics [L] [SEP]	
Military Installation and Facilities [L] [SEP]	
Nursery Schools [L] [SEP]	
Nursing Stations [L] [SEP]	
[L] [SEP]	

## STORAGE AND DISPOSAL

Do not contaminate water, food or feed by storage or disposal.

**Pesticide Storage:** Store in a closed plastic container in a cool, dry area away from heat and sunlight. Do not store near easily oxidizable materials acids and reducers. In case of spill, flush area with water.

**Pesticide Disposal:** Wastes resulting from the use of this product must be disposed of on-site or at an approved waste disposal facility.

**Container Handling:** Refillable container. Refill container with Force of Nature solution only. Do not reuse this container for any other purpose. Cleaning before refilling is the responsibility of the refiller. Cleaning the container before final disposal is the responsibility of the person disposing the container. To clean the container before final disposal fill container half way with water and shake vigorously. Dispose of rinsate as pesticide waste. Repeat this rinsing procedure two more times. Then offer for



recycling or puncture and dispose of in a sanitary landfill, or by incineration, or by procedures allowed by state and local authorities.

Page A1

# Force of Nature

## The family-friendly way to clean

### User Guide

(Logo and product shot)

Page A2

Thank you for purchasing Force of Nature!

This kit contains:

Activator Base & power cord

Activator Bottle

5 Activator Capsules. You'll use 1 capsule each time you make your multi-purpose cleaner and disinfectant

Spray Bottle

**Please read this entire guide before using your  
Force of Nature Appliance**

For help, contact 1-888-985-8099

Or go to [www.forceofnatureclean.com/support](http://www.forceofnatureclean.com/support)

Page A3

## Table of contents

Introduction		1
Force of Nature Description	1	
Warnings		2-3
Operating Instructions		4
Tips		5
Trouble Shooting		5
Ordering Force of Nature Supplies		5
Warranty		6

Page 1

## Important Safety Instructions



**Read all instructions before using this product.**



**Caution:** To reduce the risk of fire, electric shock, damage to the product or injury:

The Force of Nature appliance is only designed for use in a 110/120/240V outlet.

To avoid electric shock, do not touch the appliance with wet hands.

If the cord or plug appears damaged, return the cord to Force of Nature, address at [Forceofnatureclean.com/support](http://Forceofnatureclean.com/support) and we will replace it.

To be only powered by certified switching power supply from Merryking Enterprises (HK) Co Ltd, model MKS-0903000.

Any attempts to repair the Force of Nature appliance without written permission from Force of Nature will void the warranty and could cause personal injury to the consumer and/or result in severe damage to the unit.

Do not pull, carry, lift or drag the appliance by the power cord. Remove the power plug from its outlet by grasping the plug itself and pulling gently.

Use only for cleaning and disinfecting.

Do not consume electrolyzed water.

Use only in well ventilated areas.

Avoid contact with eyes. If in eyes, rinse well with water. If irritation persists, seek medical attention.

This product should not affect skin. However, if skin becomes irritated, rinse skin with plenty of water. If irritation persists, seek medical attention.

Do not use to formulate your own homemade cleaner or disinfectant.

Do not clean the Force of Nature bottles with anything but tap water.

This appliance is not intended for use by people (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised when using the appliance.

Page 2



**Caution: To insure proper solution concentrations and optimal**

## **disinfecting power follow these instructions:**

Use Force of Nature multi-purpose cleaner and disinfectant within 14 days after making it. Discard left over solution after 14 days and rinse only with tap water before running a new cycle. If you don't want to keep the Force of Nature Activator Base plugged in, write the expiration date on the back of the Spray Bottle with a permanent marker.

After making your multi-purpose cleaner and disinfectant, transfer it immediately to Spray Bottle.

Do not overfill or under-fill the Spray Bottle.

Add only one Activator Capsule per batch.

Do not run more than one cycle per bottle.

Do not remove bottle prior to “END” alert from device.

To Clean

- Spray the surface or cloth and then wipe the surface dry.

To Disinfect

1. Clean the surface.

2. Spray the surface until thoroughly wet.
3. Wait 10 minutes and then wipe the surface.

Store Force of Nature multi-purpose cleaner in the Spray Bottle at room temperature away from direct sunlight.



Empty capsules can be recycled.

Page 3

## **Operating Instructions**

Plug power cord into back of Force of Nature Activator Base.

Open flip top of Activator Bottle.

Fill up to line with cool tap water. Note, water should be less than 100 ppm hardness for optimum device longevity.

Add contents of 1 Activator Capsule.

Close cap & connect contacts on bottle to contacts on Activator Base.

Wait 10 seconds to allow the solution to disperse.

Press Start button at the top of the Activator Base & release.

Ensure the vent hole on the top of the Activator Bottle is not blocked while making the Force of Nature solution.

Bubbles will appear & display begins countdown to zero. In about 7

minutes, the display will say “END”, and the solution is ready to use.

Pour solution from Activator to Spray Bottle & put on the Spray cap. To properly align the spray head, note the arrow on the neck of the bottle and arrow on the spray head. Align the arrow on the spray head a quarter of a turn to the right of the arrow on the bottle then push spray head down and twist clockwise to align the arrows.

Hold the spray bottle by the white collar to prevent the bottle from twisting while removing and re-connecting the cap.

If filling multiple bottles, unplug power for 30 seconds between cycles.

If ERR(ERROR) message appears, wait 10 seconds and then press the Start Button TWICE at the top of the Activator Base and release.

Store Force of Nature multi-purpose cleaner and disinfectant in the spray bottle at room temperature away from direct sunlight.

You can store up to 5 Activator Capsules on the back of the Activator Base.



Empty capsules can be plastic recycled.

- Eliminates the toughest odors – trash cans, sports equipment like pads & helmets, shoes, cat litter boxes, pet accidents
- Disinfects baby-friendly surfaces with no rinsing needed. Pacifiers, highchair trays, toothbrushes, bibs, toys, strollers, car seats. Pre-clean, then spray, wait 10 minutes, and the surface is disinfected.

- Disinfects on-the-go – Great for germ\* containing non-hard porous surfaces like on shopping carts, doorknobs, cars, and airplane seat areas.

\* Pseudomonas aeruginosa, Staphylococcus aureus, Salmonella enterica, Listeria monocytogenes, Methicillin Resistant Staphylococcus aureus - MRSA, Influenza A Virus, Strain A/Hong Kong/8/68, Feline Calicivirus, Strain F9

### Trouble Shooting

If ERR(ERROR) message appears, wait 10 seconds and then press the Start Button TWICE at the top of the Activator Base and release.

If nothing happens after pressing the Start Button, please unplug the base, wait 20 seconds, then plug the base back in again and ensure that the plug is properly plugged in and the bottle is correctly placed on the contacts on the base. Press Start Button again.

If at first the Spray Bottle won't dispense, pull the trigger a number of times until the Spray Bottle dispenses.

For all other issues and questions, please contact us at 1-888-985-8099 or go to [www.forceofnatureclean.com/support](http://www.forceofnatureclean.com/support)

### Ordering Force of Nature Supplies

Force of Nature supplies can be purchased at [forceofnatureclean.com](http://forceofnatureclean.com)

Page 5

Warranty



## **ONE-YEAR LIMITED WARRANTY**

Force of Nature's warranty for this product is limited to the terms set forth below:

Force of Nature Warrants this product against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser ("Warranty Period"). If a defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, Force of Nature will either (1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. When a refund is given, the product for which the refund is provided must be returned to Force of Nature and becomes Force of Nature's property.

## **ITEMS EXCLUDED FROM WARRANTY**

This limited warranty does not cover: (a) Damage resulting from accident, alteration, abuse, misuse, flood, fire, earthquake, Acts of God, or other external causes; (b) Cosmetic damage, including scratches, dents, chips, or other damage to the finish of your product, unless such damage results from defects in materials or workmanship and is reported to Force of Nature within 30 days from the date of purchase; and (c) Damage caused by operating the product outside the permitted or intended uses described by Force of Nature.

This limited warranty does not cover commercial use of the Force of Nature.

Force of Nature is not responsible for damage arising from failure to follow instructions relating to the product's use.

## **DISCLAIMER OF IMPLIED WARRANTIES**

FORCE OF NATURE'S RESPONSIBILITY IS LIMITED TO REPAIR OR REPLACEMENT AS DETERMINED BY FORCE OF NATURE IN ITS SOLE DISCRETION. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE TERM OF THIS LIMITED WARRANTY. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE EXPIRATION OF THE LIMITED WARRANTY PERIOD.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This limited warranty gives you specific rights, and you may also have other rights which vary from state to state.

#### **LIMITATIONS OF REMEDIES, EXCLUSIONS OF INCIDENTAL AND CONSEQUENTIAL DAMAGES**

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS DETERMINED BY FORCE OF NATURE IN ITS SOLE DISCRETION. FORCE OF NATURE SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation and exclusion may not apply to you. This limited warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

#### **OBTAINING WARRANTY SERVICE**

During the Warranty Period, if a Product or one of its parts qualifies for replacement or service under the Warranty, Force of Nature requests that the consumer contact Force of Nature Consumer Support at [forceofnatureclean.com](http://forceofnatureclean.com) for further instructions on the Warranty claim process, to address the Warranty claim, or to otherwise address any steps to repair and/or replace the Product or part.

Force of Nature will send a pre-paid shipping label via email so that the Product may be sent to Force of Nature at no cost to the consumer. Upon receipt of the Product, Force of Nature may ship

the replacement or contact the consumer with further information regarding repair options for the Product. Typical response time to address Warranty claims is up to 60 business days, plus shipping depending on the geographical location of the consumer and type of damage or the nature of such Warranty claim.

For additional protection of the Product and to ensure secure handling while the Product is being return for any Warranty repair, Force of Nature recommends that consumers employ Force of Nature's shipping label or a traceable, insured delivery service. Force of Nature is not responsible for any damage while a Product is in transit or for the Products shipped by the consumer that are not received by Force of Nature or a designated Authorized Servicer.

#### **WARRANTY NOTICE TO CALIFORNIA RESIDENTS ONLY**

California residents may initiate Warranty service by calling Force of Nature Consumer Support toll-free at 1-888-985-8099. California law also provides that for any Warranty service for a Product, California residents have the option of returning the Product (a) to the retailer from which it was originally purchased or (b) to another retailer that sells the same Force of Nature Product, among other rights and consumer protections California residents need only supply their Proof of Purchase in each case above, or to contact Force of Nature for Warranty service, consumer should call Force of Nature Consumer Support for specific instructions. Force of Nature will only be responsible for the cost of repair, replacement or reimbursement and shipping and handling for such Products under its Warranty. A retail store to which a California Resident returns a Product for Warranty service may refer the customer to Force of Nature Authorized Servicer, replace the Product, or refund the

purchase price less the amount directly attributable to the consumer's usage of the Product. If the above options do not result in the appropriate remedy to the consumer, the consumer may then take the Product to an independent repair facility if service or repair can be economically accomplished. Force of Nature, and not the consumer will be responsible for the reasonable costs of such service, repair replacement or reimbursement during the Warranty Period for the Product if such Product is subject to Force of Nature Limited Warranty.

For help, contact 1-888-985-8099  
Or go to [www.forceofnatureclean.com/support](http://www.forceofnatureclean.com/support)

**FORCE of NATURE™**  
**HCI CLEANING PRODUCTS LLC**  
Rated: 9 V  3 AMPS

    
C US EPA Est. No 91224-NY-1  
**Assembled in USA**