

U.S. ENVIRONMENTAL PROTECTION AGENCY

Office of Pesticide Programs Antimicrobials Division (7510P) 1200 Pennsylvania Ave., N.W. Washington, D.C. 20460

98003-1

Date of Issuance:

EPA Reg. Number:

12/08/2020

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X Registration Reregistration (under FIFRA, as amended)

Term of Issuance: Unconditional

Name of Pesticide Product:

Novabay Hard Nonporous Surface

Name and Address of Registrant (include ZIP Code):

Novabay Pharmaceuticals, Inc 2000 Powell Suite, Suite 1150 Emeryville, CA 94608

Note: Changes in labeling differing in substance from that accepted in connection with this registration must be submitted to and accepted by the Antimicrobials Division prior to use of the label in commerce. In any correspondence on this product always refer to the above EPA registration number.

On the basis of information furnished by the registrant, the above named pesticide is hereby registered under the Federal Insecticide, Fungicide and Rodenticide Act.

Registration is in no way to be construed as an endorsement or recommendation of this product by the Agency. In order to protect health and the environment, the Administrator, on his motion, may at any time suspend or cancel the registration of a pesticide in accordance with the Act. The acceptance of any name in connection with the registration of a product under this Act is not to be construed as giving the registrant a right to exclusive use of the name or to its use if it has been covered by others.

This product is unconditionally registered in accordance with FIFRA section 3(c)(5) provided that you:

- 1. Submit and/or cite all data required for registration/registration/registration review of your product when the Agency requires all registrants of similar products to submit such data.
- 2. Make the following label changes before you release the product for shipment:
 - Revise the EPA Registration Number to read, "EPA Reg. No. 98003-1."
- 3. Submit one copy of the revised final printed label for the record before you release the product for shipment.

Signature of Approving Official:	Date:
Jacqueline Hardy	
// 0	
Jacqueline Hardy, Product Manager 34	12/08/2020
Regulatory Management Branch II	
Antimicrobials Division (7510P)	
Office of Pesticide Programs	

4. Submit one copy of the revised final printed label for the record before you release the product for shipment.

Should you wish to add/retain a reference to the company's website on your label, then please be aware that the website becomes labeling under the Federal Insecticide Fungicide and Rodenticide Act and is subject to review by the Agency. If the website is false or misleading, the product would be misbranded and unlawful to sell or distribute under FIFRA section 12(a)(1)(E). 40 CFR 156.10(a)(5) list examples of statements EPA may consider false or misleading. In addition, regardless of whether a website is referenced on your product's label, claims made on the website may not substantially differ from those claims approved through the registration process. Therefore, should the Agency find or if it is brought to our attention that a website contains false or misleading statements or claims substantially differing from the EPA approved registration, the website will be referred to the EPA's Office of Enforcement and Compliance.

Because you have opted to add statements pertaining to emerging viral pathogens to your label as described in the August 19, 2016, Guidance to Registrants: Process For Making Claims Against Emerging Viral Pathogens Not On EPA-Registered Disinfectant Labels ("Guidance"), https://www.epa.gov/sites/production/files/2016-09/documents/emerging_viral_pathogen_program_guidance_final_8_19_16_001_0.pdf, you are subject to the following additional terms of registration:

- 1. You may make statements pertaining to emerging viral pathogens only through the following communications outlets: technical literature distributed exclusively to health care facilities, physicians, nurses and public health officials, "1-800" consumer information services, social media sites and company websites (non-label related). These statements shall not appear on marketed (final print) product labels.
- 2. Your statements pertaining to emerging viral pathogens must adhere to the format approved on the Agency-accepted master label.
- 3. You may make statements pertaining to emerging viral pathogens only upon a disease outbreak that meets all the following criteria:
 - a. The causative organism must be a virus that causes an infectious disease that has appeared in a human or animal population in the U.S. for the first time, or that may have existed previously but is rapidly increasing in incidence or geographic range.
 - i. For human disease, the outbreak is listed in one of the following Centers for Disease Control (CDC) publications:
 - A. CDC Current Outbreak List for "U.S. Based Outbreaks" (www.cdc.gov/outbreaks),
 - B. CDC Current Outbreak List for "Outbreaks Affecting International Travelers" with an "Alert" or "Advisory" classification (www.cdc.gov/outbreaks) (also released through the CDC's Health Alert Network (HAN) notification process)

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C. Healthcare-Associated Infections (HAIs) Outbreaks and Patient Notifications page (www.cdc.gov/hai/outbreaks)

ii. For animal disease, the outbreak is identified as an infectious disease outbreak in animals within the U.S. on the World Organization for Animal Health (OIE) Weekly Disease Information page (www.oie.int/wahis-2/public/wahid.php/Diseaseinformation/WI).

A. The CDC or OIE has identified the taxonomy, including the viral family and/or species, of the pathogen and provides notice to the public of the identity of the emerging virus that is responsible for an infectious disease outbreak. Based on the taxonomy of the outbreak pathogen identified by the CDC or OEI, the pathogen's viral subgroup is (large non-enveloped and enveloped).

B. The virus can be transmitted via environmental surfaces (non-vector transmission), and environmental surface disinfection has been recommended by the CDC, OIE or EPA to control the spread of the pathogen.

- 4. You may begin communicating statements pertaining to emerging viral pathogens only upon CDC or OIE's publication per term 3.a. of an outbreak of an emerging viral pathogen meeting all of the criteria of term 3. You must cease and remove all such non-label communications intended for consumers no later than 24 months after the original publication of the outbreak per term 3.a., unless the Agency issue written guidance to the contrary due to continued public health concerns. The emerging pathogen claim language may remain on the master label.
- 5. Terms from points 1 through 4 above shall become immediately void and ineffective if registration for use against Rhinovirus Type 37 is suspended or cancelled or no longer meets the criteria for a disinfectant claim (see EPA Product Performance Test Guideline 810.2200). In addition, terms B.1 through B.4 above shall become immediately void and ineffective upon your receipt of evidence of ineffectiveness against any pathogen in a less-resistant Spaulding category.

If these conditions are not complied with, the registration will be subject to cancellation in accordance with FIFRA section 6. Your release for shipment of the product constitutes acceptance of these conditions. A stamped copy of the label is enclosed for your records. Please also note that the record for this product currently contains the following CSFs:

• Basic CSF dated 08/29/2020

If you have any questions, please contact Demson Fuller by phone at 703-308-8062, or via email at fuller.demson@epa.gov

Enclosure Stamped Label

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NovaBay Hard Non-Porous Surface Pro

<< FRONT PANEL >>

ACTIVE INGREDIENTS:

 Hypochlorous Acid.
 0.017%

 OTHER INGREDIENTS:
 99.983%

 TOTAL:
 100.000%

KEEP OUT OF REACH OF CHILDREN

(NET CONTENTS: X FL. OZ. ((X PT.) (X QT.) (X FL. OZ.)) X (mL) (L)

EACH: X FL. OZ. ((X PT.) (X QT.) (X QT.) (X FL. OZ.)) X (mL)(L)

TOTAL: X FL. OZ ((X PT.) (X QT.) (X GAL.) (X FL. OZ)) X (mL)(L)

XxX FL.OZ.

<< FRONT / BACK PANEL >>

EPA Reg. No.: 98003 EPA Est. No.:

(See bottom or side) (for Lot / Date code)

(Beginning of) (batch) (lot) code indicates EPA (Est.) (Establishment) (#) (No.) (Number)

See (batch) (lot) code for EPA (Est.) (Establishment) (#) (No.) (Number)

<< BACK PANEL >>

Questions? email www.novabay.com or call 800-890-0329
For ingredient (and other) information, (www.novabay.com) (website)
Manufactured by: NovaBay Pharmaceuticals, Inc, 2000 Powell St. Ste 1150, Emeryville, CA 94608 USA Made in U.S.A.
Contains no phosphates.

NovaBay Surface Pro

<< FRONT / BACK PANEL - Option text >>

ACCEPTED

12/08/2020

Under the Federal Insecticide, Fungicide and Rodenticide Act as amended, for the pesticide registered under

EPA Reg. No. 98003-1

Important facts (about this product)

Encourage your state and local authorities to establish a program to recycle this (bottle) (container).

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IMPORTANT: For directions for use and first aid instructions in Spanish, please call 1-800-890-0329.

<< Spanish Translation >>

IMPORTANTE: Para instrucciones de uso y primeros auxilios en español por favor llame al 1-800-890-0329.

- << NOTE: Any claim may appear on FRONT / BACK panel in bullet / paragraph format Unless otherwise noted. >>
- << INTRODUCTORY 6-mos. CLAIMS will only appear on graphic label for the first 6 months product is on shelf >>

(New) (Formula) (Complete) (Formulation) (New) (New & Formula) (NEW) (Try new)

<< FRAGRANCE CLAIMS >>

(Unfragranced) (Unscented) (Fragrance Free)

<< PACKAGING CLAIMS >>

(X%) (more) (bonus) (value) (pack) (trigger) (vs.) (compared to) (XX) ((fl) (oz)) (size) (free) (extra) X% more* (vs. *X fl oz size) X times (more) (faster) coverage* {*vs. (than ever before)

(Bonus) (Bonus x%) (Bonus x fl oz.) (x% Discount) (x% More Free)

(x fl oz. at x fl oz. Price) (x fl oz. for the x fl oz. price) (x fl oz. at the price of x fl oz.) (x fl oz. for the price of x fl oz.) (x fl oz. Free) (x fl oz. Free)

(More than) (Over) (x # of squirts per bottle) (x # of sprays per bottle) (x # of uses per bottle) (x # of uses per bottle)

(Economical) (Economy) (Great) (Mega) (Multi) (Super) (Trial) (Value) (Pack) (Refill) (Size)

(Contain(s)) (With) XXX spray(s) (Included)

Dual (action) (trigger) (nozzle) (spray)

Easy to (use) (spray) (hold)

Ergonomic (bottle) (design)

Free (Dispenser) (Refill) with purchase of (refill) (dispenser)

(Help(s)) (Clean(s)) (Cleaning) xx square feet(s) (home) (space) (floor)(s) (per (fl) (oz))

(Help(s)) (Disinfect(s)) (Disinfecting) xx square feet(s) (home) (space) (floor)(s) (per (fl) (oz))

(Money back guarantee) (Your # 1 choice) (Try it yourself) (or) (Get your money back)

(Satisfaction Guaranteed)

No (drip) (leak)(mess)

Save (X%) (per fluid ounce) (per fl oz.)

Spray (bottle)

(Try it yourself) (or) (Get your money back)

(The)(This)Container contains no metallic parts

This (X) (Fluid Ounce) (fl oz.) (Container) is equal to (X) (uses) (cleaning) (occasions) (cleans) (dabs) (taps) (sprays)

Trigger (bottle)

(Wide) (wider) (broad) (controlled) (complete) (format) (coverage) (spray)

X (More) (Dispenses) (Free) (per bottle)

X (More) (Uses) (Sprays) (per bottle) (X) (Refill)

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<< MARKETING CLAIMS >>

(0%) (none) (No) (free from) (unnecessary ingredients) (ammonia) (synthetic) (artificial) fragrance(s) (fragrance) (dyes) (harsh (chemical) residue(s) (harsh formula) (rinse required) (parabens) (artificial coloring) (mineral oil) (triclosan) (Perchloroethylene) (hydrogen peroxide) (peroxide(s)) (peroxide bleach) (phosphates) (phosphates) (sodium hydroxide) (phthalates)

A (gentle) (mild) way to clean

(Gentle) (Mild) (cleaning) (cleaner)

A new technology that can be used around your home ... on the surfaces touched most.

A revolutionary, pH balanced (neutralized) (disinfectant) (sanitizer)

Multi-purpose (antibacterial) (home & bathroom) (cleaner) (spray) (sanitizer) (disinfectant)

Antibacterial (daily) (home & bathroom)(cleaner) (cleanser) (sanitizer) (spray) (disinfectant)

Clear formula

(Anywhere) (Everywhere) hard, non-porous surface sanitizer –or- sanitizing (spray)

(Anywhere) (Everywhere) hard, non-porous surface disinfectant – or – disinfecting (spray) (Sanitize) (Disinfect) (Spray) fearlessly

Color safe

(Contains) no (harsh) (lingering) (cleaning) chemicals

(Controls) (stops) (prevents) the growth of odor-causing bacteria

(Daily) (everyday) (light duty) (home & bathroom)(cleaner) (cleanser) (sanitizer) (disinfectant) (spray)

(Easy) (and) (convenient) to use

(Easy) (fast acting) (convenient) way to sanitize (in (30) (60) seconds)

(Fast acting) (and) (easy) for non-food surface sanitization (in 30 seconds)

(Fast acting) (and) (easy) for food contact sanitization (in 60 seconds)

(Economy) (institutional) (value) size -or- pack

(Economy) (value)

Eliminates need to test ppm level

Food-contact surface sanitizer

For (daily) (everyday) (gentle) (light-duty) (home & bathroom) cleaning -or- wiping

For (daily) (everyday) use

For everyday disinfectant

For a cleaner, fresher (bathroom)(home) (house) (pet areas), (kennel), (litter box) (nursery)

For (sanitizing) (disinfecting) (food service) dining tables

Clean and clear

Free from all the things that you don't want

Use without gloves

Gentle enough to clean (homes) (nurseries) (play rooms)

A (gentle) (mild) way to clean

(Gentle (to) use) (Daily use)

(For) (Everyday) use) (Suitable for use) (on) (for) (around) (pacifiers¹) (teethers¹) (kid's toys) (baby toys) (baby areas) (baby surfaces) (children's (play) areas) (kids' (play) areas) (kids'play surfaces) (pet areas) (pet surfaces) (pet toys) (pets) (kitchen areas) (kitchens) (kitchen (counter tops) (cutting boards) (food contact surfaces) (high chairs) (refrigerators) (refrigerator shelves)) (pet (water bowls) (beds) (crates)) (bathroom areas) (bathroom (counters) (vanities) (tooth brush holders))

Gentle Cleaning [Gently Cleans]

Great for (daycare) (lavatory) (restaurant) (office) (school) use!

Great for (all around) (the) (home) (nursery)

Just spray (and) (wipe) (walk away) (no rinsing -or- wiping (is) necessary)

Home (cleaner) (cleanser) (sanitizer) (spray) (disinfectant)

Latest in (sanitizing) (cleaning) (cleansing) (disinfection) technology

Leaves a streak-free shine

Leaves no harsh (chemical) residue

Leaves surfaces shiny

Leaves your (home) smelling clean

Makes your job easier

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No harsh (chemical(s)) (residue) (left) (behind)

No harsh chemicals

No (harsh fumes) (accidental whitening)

No rinsing (necessary) (required)

Non-abrasive formula

(Cleaning) (Cleansing) and (sanitizing) (disinfecting)

Only 3 ingredients

Patent pending formulation

Perfect size for (bathrooms) homes

Perfect size for use all around the house home

(Easy) (and) (Convenient) To Use

No (need to) rinse (required) (even on food contact surfaces)

For (hard, non-porous) surfaces that water won't harm

(Gentle) (Mild) (enough) to use on any washable hard, non-porous

(Targeted) (Complete) (Coverage (and) (Spray)

The easy way to sanitize – or - disinfect food service operations (dining areas, countertops, checkouts)

The smell of clean

Try me

Use (daily) (everyday)

For use around [home] [bathroom]

(Use) for touch-up (kitchen) (cleaning) (cleansing) (-or- wiping)

(Use) for quick clean-ups

(Use) for wiping (bathroom) (kitchen) counters

Use throughout the (kitchen) (home)

[Use] for [preschool] [daycare] [office] [assisted living] [senior care] kitchens

For use on hard, non-porous surfaces all around the (kitchen) (home)

For use on all hard, non-porous (kitchen) (bathroom) (home) surfaces

Breaks Down to Saline Solution

Tough on Germs**

Fast (Acting) (cleaner) (sanitizer) (against) (in (30) (60) seconds)

Use around Pet water bowls

(Destroys) (Controls) (Eliminates) (Kills) 99.9% germs** on hard, non-porous (animal) (pet) (children's) (kid's) (baby)

toys (Destroys) (Controls) (Eliminates) (Kills) 99.9% germs** on hard, non-porous (animal) (pet) chew toys

Spray on hard, non-porous pet chew toys, no rinse required

(Destroys) (Controls) (Eliminates) (Kills) the 99.9% germs** found on chew toys

(Destroys) (Controls) (Eliminates) (Kills) 99.9% germs**, yet effective enough to use on pet (cages) (crates)

For use in (kennels) (litter box) (pet areas)

(Controls) (stops) (prevents) pet odors from bacteria*

While it's tough on bacteria*, it's gentle on surfaces

(Anywhere) (Everywhere) Hard, Non-Porous Surface (Pet Area) Sanitizer

No harm after pet contact with product

Fragrance Free, won't irritate your dog's nose

No harsh fumes to irritate (pet) (dog) noses

Cleans up the pet mess and kills the germs** on hard (non-porous) surfaces

Rinse-Free Spray; use (on) (around) hard, non-porous (highchairs) (and) (children's) (kid's) (baby) (toys)

(Breathe Easy:) (Fragrance Free) (No Harsh Fumes) (No Harsh Chemicals)

Phenol Free

Alcohol Free

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Food Contact Surface Sanitizer³

(makes) Hypochlorous acid using simple ingredients. Daily (Everyday) (Surface) (Cleaner) (Cleanser) (&)

(Disinfectant) (for baby's room)

For (Everyday) use (on) (insert use site) (in) (the) (kitchen) (nursery) (bathroom) (home)

(Baby) Toy (Cleaner) (Cleanser) (&) Disinfectant

(No Rinse)(.) (Just) (Spray & Play)(.) (No Wipe)

(3-in-1) Litter Box Sanitizer

Happy. Healthy. Home.

(Daily) (Disinfecting) (All-Purpose) (Surface) (Cleaner) (Cleanser)

(Destroys) (Controls) (Eliminates) (Kills) 99.9% of (Germs**) (Bacteria*) (&) (Viruses†) (Cold & Flu††)

(Destroys) (Controls) (Eliminates) (Kills) 99.9% of (Germs**) (Bacteria*) Staphylococcus aureus (Staph), Salmonella

enterica, Listeria monocytogenes) & (Cold & Flu^{††}) (RSV) Streptococcus pyogenes (Strep), Salmonella enterica

(Salmonella), Listeria monocytogenes, Escherichia coli (E. coli) (Trichophyton interdigitale)

Clean & simple. (No Harsh Chemicals) (Fragrance Free) (Simple Ingredients) (No Fragrance Added)

(Destroys) (Controls) (Eliminates) (Kills) 99.9% of (Respiratory Viruses, Syncytial Virus (RSV (vr-26) (Colds & Flu^{††}),

Streptococcus pyogenes (Strep), Salmonella enterica (Salmonella), & Listeria monocytogenes

Effective against Trichophyton interdigitale (cause of Athlete's Foot Fungus)** when used as directed

(DESTROYS)(ELIMINATES) 99.9% (food) pathogens³ (Listeria monocytogenes) (Salmonella enterica) Escherichia coli (E. coli)

(Never) harsh chemicals (,) (fumes) (or) (strong) (bad) (smelly) (odors).

Rinse FREE

No Rinse Required

Cleans the mess and kills the germs**

Spray (anywhere) (everywhere) on hard, non-porous surfaces (In Nursery)

Kills odor causing bacteria (Pet)

Controls Mildew mold and Athletes foot

Eliminate Poop (fecal matter) Escherichia coli (E. coli) & Salmonella enterica

Is the pet area (disinfecting) (disinfectant) (cleaner) that kills 99.9% of germs**, and is gentle enough for pet living areas)

(Innovative) Germ** Killer

(Breakthrough) Germ** Killer

(Clean & simple) Germ** Killer

Kills (the Common) (Cold & Flu^{††})

For use in (newborn) nurseries

For use in neonatal nurseries

No Dyes

(Non-porous, Hard Surface) Kennel Disinfectant

(Disinfecting) (Disinfectant) Spray

Suitable (to) (for) use on food-contact surfaces (butcher blocks) (cutting boards) (without the need to rinse)

Suitable for use on (high chairs), (changing tables), ((baby (toys)) and other hard, non-porous surfaces

No need to rinse

(Contains only) (three (simple) ingredients) (water (99.813%)), (salt (0.17%)) (and) (Hypochlorous acid (0.017%))

Contains nothing but water, salt, and Hypochlorous acid

(Contains) (Simply) (3) (three) ingredients

(Daily) (surface) cleanser

(Daily) (Cleanser) (for Baby's Room)

No harsh (chemical(s)) residue (left behind)

No rinsing (necessary) (required)

Suitable (for use) as a (peroxide alternative)

NovaBay Hard Non-Porous Surface Pro

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<< SANITIZING CLAIMS - Hard, non-porous, non-food contact surface >>

hard, non-porous surface (sanitizer)

A(n) (fast acting) (and) easy way to (sanitize) (kill) (eliminate) (destroy) (remove) 99.9% of (bacteria)² in your (bathroom) (home) (kitchen) (nursery) (in 30 seconds) Antibacterial

Can help reduce the risk of cross-contamination on hard, non-porous surfaces

Kills 99.9% of bacteria² in 5 minutes on hard nonporous surfaces

(Kills) (eliminates) (destroys) (removes) 99.9% of bacteria² on commonly touched hard, non-porous surfaces that can be transfer points for bacteria (such as doorknobs, telephones, keyboards, and light switches)

Kills 99.9% of household bacteria²

Kills 99.9% of the bacteria 2 commonly found in kitchens and bathrooms

Kills 99.9% of the bacteria 2 you can't see on hard nonporous surfaces

(Kills) (eliminates) (destroys) (removes) 99.9% of bacteria² (all) around your (bathroom) (kitchen) (home) (nursery)

(Kills) (eliminates) (destroys) (removes) 99.9% of bacteria² (all) around your (bathroom) (kitchen) (home) (house) (nursery)

(Kills) (eliminates) (destroys) (removes) 99.9% of the following bacteria²: Escherichia coli (E. coli) and Salmonella (Salmonella enterica)

(Kills) (eliminates) (destroys) (removes) 99.9% of the following bacteria²: like Salmonella enterica, Streptococcus pyogenes (Strep), Staphylococcus aureus (Staph) and Escherichia coli (E. coli) (on hard, non-porous) (surfaces) surfaces that can be transfer points for bacteria (such as doorknobs, telephones, keyboards, and light switches)

(Kills) (eliminates) (destroys) (removes) 99.9% of bacteria² on: ({insert surface / site / soil – See Appendix 2}

(Kills) (eliminates) (destroys) (removes) 99.9% of bacteria² on hard, nonporous surfaces

(Kills) (eliminates) (destroys) (removes) 99.9% of bacteria² on hard, nonporous surfaces (all) around the (bathroom) (kitchen) (home) (house)

(Kills) (eliminates) (destroys) (removes) 99.9% of bacteria² on hard nonporous surfaces

(Kills) (eliminates) (destroys) (removes) 99.9% of common household bacteria² on hard nonporous surfaces

Kills odor causing bacteria²

Leaves household surfaces sanitized

Sanitizes

Eliminates Odors

Eliminates Odors & Freshens the Air

<< SANITIZING CLAIMS - Food Contact Surfaces >>

Eliminates food odors like garlic and onion left behind on kitchen surfaces after cooking

Eliminates odors caused by bacteria³

Food (contact) (preparation)

Food serving area sanitizer

(Gently) (lightly) cleans and (kills) (eliminates) (destroys) (removes) 99.9% of (kitchen) bacteria³

(Gently) (lightly) cleans and removes 99.9% of (kitchen) bacteria³

Kills 99.9% of bacteria³ Salmonella (Salmonella enterica) and Escherichia coli (E. coli) (on) (food contact surfaces)

(food preparation surfaces) (food serving areas)

Kills 99.9% of bacteria³ on food contact surfaces in 60 seconds

Kills 99.9% of bacteria³ like Salmonella (Salmonella enterica) and Escherichia coli (E. coli) (on) (food contact surfaces) (food preparation surfaces) (food serving areas)

Sanitizes food-contact (preparation) surfaces (without rinsing)

Sanitizes food serving areas (without rinsing)

Kills 99.9% of bacteria³ (on) (food contact surfaces) (food preparation surfaces) (food serving areas)

Kills 99.9% of bacteria³ that can cause foodborne illness (food poisoning)

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<< DISINFECTING CLAIMS – Hard, non-porous surface >>

Kills 99.9% of germs** on hard nonporous surfaces

Kills 99.9% of viruses† and bacteria*

(Disinfects) without (any) (harsh) (chemical) (residue(s))

Kills on hard nonporous surfaces

Kills 99.9% of (bacteria*) (germs**) (such as) (E. coli), Salmonella enterica (Salmonella), (and) (MRSA) (Methicillin

Resistant Staphylococcus aureus) on hard nonporous surfaces

Kills 99.9% of bacteria* and viruses† on hard nonporous surfaces

Kills bacteria* on hard nonporous surfaces

Kills bacteria* commonly found in the (kitchen) (and) (bathroom) on hard nonporous surfaces

Kills germs** on hard nonporous surfaces

Cleans while it kills germs** on hard nonporous surfaces

Kills household bacteria* on hard nonporous surfaces

Kills (household) bacteria* (in 10 minutes) (commonly found in kitchens) on hard, non-porous surfaces

Kills (household) bacteria* on hard nonporous surfaces

Kills kitchen and bathroom bacteria* on hard nonporous surfaces

Kills more than 99.9% of bacteria* and viruses† on hard nonporous surfaces

Kills odor-causing bacteria* on hard nonporous surfaces

Kills odor causing (household) bacteria* on hard nonporous surfaces

(Kills) (Destroys) (Eliminates) germs** on hard nonporous surfaces

(Kills) (Eliminates) odor-causing bacteria* in the (kitchen) (bathroom) (restroom) (all around the house)

Kills (kitchen) (bathroom) (household) germs** on hard nonporous surfaces

Kills bacteria* commonly found in kitchens (in 10 minutes) on hard nonporous surfaces

Kills bacteria* and viruses[†] on hard, non-porous (kitchen) (bathroom) (restroom) (household) surfaces in 10 minutes Kills viruses[†] on hard nonporous surfaces

Proven to kill 99.9% of (bacteria*) (germs**) (such as) Escherichia coli (E. coli) Salmonella enterica (Salmonella), (and) (MRSA) (Methicillin resistant Staphylococcus aureus)

Proven to kill 99.9% of bacteria* (such as Escherichia coli (E. coli), Salmonella enterica (Salmonella), and MRSA) on hard nonporous surfaces

Takes care of (bacteria* (germs**) on hard nonporous surfaces

(Kills) (eliminates) (destroys) 99.9% of bacteria* on hard, nonporous surfaces in Pet living areas

(Kills) (eliminates) (destroys) 99.9% of germs** on hard, nonporous surfaces in Pet living areas

Eliminates Odors

Eliminates Odors & Freshens the Air

<< USE DIRECTIONS >>

DIRECTIONS FOR USE: It is a violation of Federal law to use this product in a manner inconsistent with its labeling. To

Operate: Turn nozzle counter clockwise to preferred usage.

To Operate: Turn nozzle to ("ON") (desired) position.

To Refill: Remove trigger sprayer. Pour in product from refill container and replace trigger.

Refill Directions for Pouch

To Refill: Remove trigger sprayer. Cut off the corner of the refill pouch, pour in refill container and replace trigger.

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DISINFECTION:

Hard, Non-Porous Non-food Contact Surfaces:

Spray (To kill 99.9% of bacteria² on (all) non-food surfaces –or– sanitize (all) hard, non-porous non-food contact surfaces.) Spray (this product) on surface (until thoroughly wet). Let stand for 5 minutes. (If desired) wipe with paper towel or clean dish towel. (Air dry, no rinsing necessary.) For heavily soiled surfaces, (a) pre-cleaning (step) is required.

Hard, Non-Porous Food Contact Surfaces:

Spray (To kill 99.9% of bacteria³ on (all) food-contact surfaces. Spray (this product) on surface. Let stand for 1 minute/60 seconds. (If desired) wipe with paper towel or clean dish towel. (Air dry, no rinsing necessary.) For heavily soiled surfaces, (a) pre-cleaning (step) is required.

Hard Non-Porous Surfaces:

Spray (To kill 99.9% of germs** on (all) hard, non-porous surfaces –or– disinfect (all) hard, non-porous surfaces.) Spray (this product) on surface (until thoroughly wet). Let stand for 10 minutes. (If desired) wipe with paper towel or clean dish towel. (Air dry. no rinsing necessary, even on food contact surfaces.) For heavily soiled surfaces, (a) pre-cleaning (step) is required.

<< MEDICAL APPLICATIONS >>

For Pre-cleaning Instruments, Equipment and Surfaces Prior to Disinfection: Apply directly to the surface. Allow to remain wet for 30 seconds. Wipe surface using a paper or cloth towel to dry. Discard towel.

For Disinfecting Non-critical Instruments and Equipment Surfaces: Thoroughly pre-clean surfaces prior to disinfection. Apply directly to pre-cleaned surfaces, thoroughly wetting area to be disinfected. Allow the surface to be wet for 10 minutes at room temperature. Wipe surface using a paper or cloth towel to dry. Discard towel.

For Use As a Pre-cleaning Spray: Place instruments into suitable container. Spray disinfectant solution onto instruments so as to thoroughly wet all surfaces. Allow to remain wet for 30 seconds. Remove the instruments. Follow with appropriate cleaning and disinfection process by following directions for that product. When the solution becomes diluted or visibly soiled, change solution.

The product is not to be used as a terminal sterilant / high level disinfectant on any surface or instrument that (1) is introduced directly into the human body, either into or in contact with the bloodstream or normally sterile areas of the body, or (2) contact intact mucous membranes but which does not ordinarily penetrate the blood barrier or otherwise enter normally= sterile areas of the body. This product may be used to pre-clean or decontaminate critical or semi-critical devices prior to= sterilization of high level disinfection.

Multipurpose broad spectrum disinfectant for use in healthcare and other areas where control of cross contamination on hard non-porous surfaces is required [Pandemic 2009 H1N1 Influenza A Virus] [MRSA]. May be used for instrument pre-cleaning and disinfection of non-critical instruments. May be used on hard non-porous surfaces such as [insert surface from Medical Hard Non-porous Surface Materials list]

Medical Hard Non-porous Surface Sites:

acute care facilities

ambulance or transport vehicles anesthesia rooms or areas

[assisted living or full care] nursing homes

Autoclaves

[bed] head [foot] board

bed pans bed railing

behind and under wash basins

blood banks

blood glucose monitors

[blood] [plasma] [semen] donation centers

bp monitors cabinet handles

carts

CAT labs or laboratories

Desktops central service central service areas chemotherapy hoods critical care units or CCUs emergency rooms or ERs exam or examination rooms [exam or examination] tables exterior surfaces of air vent exteriors external [Medical] equipment surfaces [external] or [exterior of] dialysis machines external surfaces of respiratory equipment external surfaces of dialysis machines

external surfaces of ultrasound transducers & probes

[eye] surgical centers

Footboards

glucometer or blood glucose monitors hard non-porous

hospital surfaces

hard non-porous medical surfaces headboards

health care settings or facilities

high touch surfaces home health care

hospices hospitals

(hospital) Kitchens

[hospital or patient] bed railings or linings or frames

[inner] [inside of] drawers intensive care units Isolation areas IV poles

Labs or Laboratories mammography equipment (Mayo) (instrument) stands

(medical) clinics medical facilities

medical or physicians or doctors' offices neonatal intensive care units [(NICU)] newborn or neonatal nurseries

nurse call [device] [button] [and cord]

nursing or nurses stations nursing or rest homes

operating room[s] or OR[s] orthopedic[s] [clinics]

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ophthalmic offices

orthotics

outpatient clinics

outpatient surgical centers

patient care areas patient chairs patient restrooms patient rooms

[pediatric] exam or examination rooms or areas

pharmacies phone cradle physician offices

physical therapy rooms or areas pipes

[plastic or vinyl] mattress covers radiology or x-ray rooms

or areas recovery rooms

reception counters or desks or areas respiratory therapy rooms or areas

(rv) Remote(s) (controls)

shower fixtures stretchers

surgery rooms or operating rooms or

ORs

Transport vehicles Ultrasound transducers NovaBay Hard Non-Porous Surface Pro

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<< GENERAL MEDICAL CLAIMS >>

Acute care facilities[Cleans] [and] Disinfects [& Deodorizes] Fight[s] and/or Kill[s] and/or Effective against (insert organism from lists 1, 2 and 3; found below the sanitization and disinfection instructions)] [in (insert appropriate contact time for respective organism)]

Kills [99.9%] of bacteria*, viruses[†] & fungi in 10 min[utes] on Hard, Non-porous Surfaces.

Kills Pandemic 2009 H1N1 Influenza A Virus[†]

Kills MRSA on hard nonporous surfaces

Ready to use Disinfectant

Kills (cold and flu^{††}) (viruses[†]) on hard nonporous surfaces like Influenza A (H1N1) and Rhinovirus Type 37 Meets AOAC germicidal spray standards for Hospital Grade Disinfectants

Meets OSHA blood borne pathogen standards

Bactericidal

Disinfectant

Effective against [Influenza A H1N1] [H1N1] [MRSA] on hard nonporous surfaces

Effective against Avian Influenza A and H1N1 [Pandemic] [Influenza A virus] on hard nonporous surfaces

Effective against MRSA on hard nonporous surfaces

Effective against Trichophyton interdigitale

Kills Pandemic 2009 H1N1 Influenza A Virus [(formerly called swine flu)]

[Product Name] [This Product] has demonstrated effectiveness against Staphylococcus aureus and is expected to inactivate Staphylococcus aureus, including the drug resistant Methicillin-resistant Staphylococcus aureus (MRSA) Virucidal††Herpes Simplex Virus Type 1 (Herpes), Herpes Simplex Virus Type 2 (Herpes), HIV Type 1 (HIV), Influenza A (H1N1), Rhinovirus Type 37 (Common Cold), Human Coronavirus, Respiratory Syncytial Virus (RSV)

<< VETERINARY / ANIMAL FACILITIES APPLICATIONS >>

Remove all animals and feed from premises, animal transportation vehicles, catteries, pens stalls, etc. Remove all litter, droppings, and manure from the floors, walls, and surfaces of facilities occupied or traversed by animals. Empty all feeding and watering appliances. Thoroughly clean all surfaces with soap or detergent and rinse with water. Saturate all hard nonporous for a period of 10 minutes. Allow to air dry. Immerse all halters, ropes, and other types of equipment used in handling and restraining animals as well as forks, shovels, and scrapers used to remove litter and manure. Ventilate buildings, animal enclosures, vehicles, and other closed spaces. Do not house animals or employ equipment until treatment has been set, or dried.

<< PRECAUTIONARY / FIRST AID / CHEMICAL HAZARD / STORAGE & DISPOSAL INSTRUCTIONS >>

<< Trigger bottle >>

PHYSICAL OR CHEMICAL HAZARDS

Do not use this product with other household or industrial products containing ammonia.

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<< STORAGE & DISPOSAL - Residential containers >>

STORAGE AND DISPOSAL:

STORAGE: Store this product in its original sealed container at room temperature, away from direct sunlight and heat to avoid deterioration.

<< For Residential/Household Containers >>

CONTAINER DISPOSAL AND CONTAINER HANDLING: Non-refillable container. Do not reuse or refill this container. Wrap (container) and put in trash or offer for recycling if available.

<< For Commercial/Institutional Containers >>

CONTAINER DISPOSAL: Wastes from the use of this product may be disposed of on site or at an approved waste disposal facility.

CONTAINER HANDLING: Non-refillable container. Do not use or refill this container. Then offer for recycling if available or reconditioning if appropriate or puncture and dispose of in a sanitary landfill or by incineration.

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<<APPENDIX 1>>

<< SUPPORTING CLAIM QUALIFIERS - must appear before 'Directions For Use' on Back Panel label >>

<< SUPPORTING SANITIZING CLAIM QUALIFIER >>

Hard, non-porous non-food contact surfaces:

²Escherichia coli (E. coli), Enterobacter aerogenes, Salmonella enterica (Salmonella), Staphylococcus aureus (Staph), Streptococcus pneumoniae (Strep), Vancomycin Resistant Enterococcus faecalis (VRE), Methicillin Resistant = Staphylococcus aureus (MRSA) (on hard, non-porous surfaces)

Hard, non-porous food contact surfaces:

³ Escherichia coli (E. coli), Salmonella typhi (Salmonella), Staphylococcus aureus (Staph) (on hard, non-porous surfaces) (in 60 seconds) (in (1) (one) minute)

<< SUPPORTING DISINFECTING CLAIM QUALIFIERS >>

- ** Escherichia coli (E. coli), Salmonella enterica (Salmonella), Staphylococcus aureus (Staph), Streptococcus pyogenes (Strep), Vancomycin Resistant Enterococcus faecalis (VRE), Methicillin Resistant Staphylococcus aureus (MRSA), Pseudomonas aeruginosa (Pseudomonas), Listeria monocytogenes (Listeria), Herpes Simplex Virus Type 1 (Herpes), Herpes Simplex Virus Type 2 (Herpes), HIV Type 1 (HIV), Influenza A (H1N1), Rhinovirus Type 37 (Common Cold), Human Coronavirus, Respiratory Syncytial Virus (RSV), effective against Trichophyton interdigitale (Trichophyton mentagrophytes) (cause of Athlete's Foot Fungus), when used as directed.
- * Escherichia coli (E. coli), Salmonella enterica (Salmonella), Staphylococcus aureus (Staph), Streptococcus pyogenes (Strep), Vancomycin Resistant Enterococcus faecalis (VRE), Methicillin Resistant Staphylococcus aureus (MRSA), Pseudomonas aeruginosa (Pseudomonas), Listeria monocytogenes (Listeria)
- [†] Herpes Simplex Virus Type 1 (Herpes), Herpes Simplex Virus Type 2 (Herpes), HIV Type 1 (HIV), Influenza A (H1N1), Rhinovirus Type 37 (Common Cold), Human Coronavirus, Respiratory Syncytial Virus (RSV)
- ^{††} Influenze A (H1N1), Rhinovirus Type 37 (Common Cold), Human Coronavirus, Respiratory Syncytial Virus (RSV)
- ¹ hard, non-porous (pacifiers) (teethers) (mouth guards) (surfaces) (only)

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<<APPENDIX 1 TABLE>>

Bacteria / Virus & Fungi

This product has been test and found effective against the following micro-organisms:

Bacteria (10 minutes)		(ATCC No.)	
(Vancomycin Resistant) Enterococcus faecalis [VRE]		(51575)	
Escherichia coli (E.coli)		(11229)	
Listeria monocytogenes		(19117)	
Pseudomonas aeruginosa		(15442)	
Salmonella enterica (Salmonella)		(10708)	
Staphylococcus aureus (Staph)		(6538)	
(Methicillin Resistant) Staphylococcus		(33592)	
aureus [MRSA]			
Streptococcus pyogenes (Strep)		(19615)	
Viruses (10 minutes)		(ATCC No.)	
Herpes Simplex Virus Type 1		(VR-733)	
Herpes Simplex Virus Type 2		(VR-734)	
Human Immunodeficiency Virus (HIV) Type		N/A	
1, Strain HTLV-III _B			
Influenza A (H1N1)		(VR-1469)	
Rhinovirus Type 37	Strain 151-1	(VR-1147)	
Human Coronavirus	Strain 229E	(VR-740)	
Respiratory Syncytial Virus (RSV)		(VR-26)	
< rungicidai – nard	, non-porous, non-	food contact surfaces >>	
Fungi (10 minutes)		(ATCC No.)	
Fungi (10 minutes) Trichophyton interdigitale		(ATCC No.) (9533)	
Trichophyton interdigitale	ion – Hard, non-poi	(9533)	
Trichophyton interdigitale << Sanitizati	ion – Hard, non-poi	(9533)	
Trichophyton interdigitale << Sanitizati	ion – Hard, non-por	(9533) Yous surfaces >>	
Trichophyton interdigitale << Sanitizati Bacteria (5 minutes)	ion – Hard, non-por	(9533) Yous surfaces >> (ATCC No.)	
Trichophyton interdigitale < Sanitizati Bacteria (5 minutes) Enterobacter aerogenes Staphylococcus aureus (Staph)	ion – Hard, non-por	(9533) Yous surfaces >> (ATCC No.) (13048)	
Trichophyton interdigitale < Sanitizati Bacteria (5 minutes) Enterobacter aerogenes Staphylococcus aureus (Staph) Bacteria (60 seconds)	ion – Hard, non-por	(9533) rous surfaces >> (ATCC No.) (13048) (6538)	
Trichophyton interdigitale < Sanitizati Bacteria (5 minutes) Enterobacter aerogenes Staphylococcus aureus (Staph) Bacteria (60 seconds) Escherichia coli (E. coli)	ion – Hard, non-poi	(9533) rous surfaces >> (ATCC No.) (13048) (6538)	
Trichophyton interdigitale < Sanitizati Bacteria (5 minutes) Enterobacter aerogenes Staphylococcus aureus (Staph) Bacteria (60 seconds) Escherichia coli (E. coli) Salmonella enterica (Salmonella)	ion – Hard, non-poi	(9533) rous surfaces >> (ATCC No.) (13048) (6538) (11229) (10708)	
Trichophyton interdigitale < Sanitizati Bacteria (5 minutes) Enterobacter aerogenes Staphylococcus aureus (Staph) Bacteria (60 seconds) Escherichia coli (E. coli)	ion – Hard, non-poi	(9533) rous surfaces >> (ATCC No.) (13048) (6538)	
Trichophyton interdigitale < Sanitizati Bacteria (5 minutes) Enterobacter aerogenes Staphylococcus aureus (Staph) Bacteria (60 seconds) Escherichia coli (E. coli) Salmonella enterica (Salmonella) Staphylococcus aureus (Staph)	ion – Hard, non-poi	(9533) rous surfaces >> (ATCC No.) (13048) (6538) (11229) (10708)	
Trichophyton interdigitale < Sanitizati Bacteria (5 minutes) Enterobacter aerogenes Staphylococcus aureus (Staph) Bacteria (60 seconds) Escherichia coli (E. coli) Salmonella enterica (Salmonella) Staphylococcus aureus (Staph) Bacteria (30 seconds)	ion – Hard, non-poi	(9533) rous surfaces >> (ATCC No.) (13048) (6538) (11229) (10708) (6538)	
Trichophyton interdigitale << Sanitizati Bacteria (5 minutes) Enterobacter aerogenes Staphylococcus aureus (Staph) Bacteria (60 seconds) Escherichia coli (E. coli) Salmonella enterica (Salmonella) Staphylococcus aureus (Staph) Bacteria (30 seconds) Escherichia coli (E. coli)	ion – Hard, non-poi	(9533) rous surfaces >> (ATCC No.) (13048) (6538) (11229) (10708) (6538)	
Trichophyton interdigitale << Sanitizati Bacteria (5 minutes) Enterobacter aerogenes Staphylococcus aureus (Staph) Bacteria (60 seconds) Escherichia coli (E. coli) Salmonella enterica (Salmonella) Staphylococcus aureus (Staph) Bacteria (30 seconds) Escherichia coli (E. coli) Streptococcus pneumoniae	ion – Hard, non-poi	(9533) Fous surfaces >> (ATCC No.) (13048) (6538) (11229) (10708) (6538) (11229) (6305)	
Sanitizati Bacteria (5 minutes) Enterobacter aerogenes Staphylococcus aureus (Staph) Bacteria (60 seconds) Escherichia coli (E. coli) Salmonella enterica (Salmonella) Staphylococcus aureus (Staph) Bacteria (30 seconds) Escherichia coli (E. coli) Streptococcus pneumoniae Salmonella enterica (Salmonella)	ion – Hard, non-poi	(9533) Fous surfaces >> (ATCC No.) (13048) (6538) (11229) (10708) (6538) (11229) (6305) (10708)	
Trichophyton interdigitale << Sanitizati Bacteria (5 minutes) Enterobacter aerogenes Staphylococcus aureus (Staph) Bacteria (60 seconds) Escherichia coli (E. coli) Salmonella enterica (Salmonella) Staphylococcus aureus (Staph) Bacteria (30 seconds) Escherichia coli (E. coli) Streptococcus pneumoniae Salmonella enterica (Salmonella) Salmonella typhi	ion – Hard, non-poi	(9533) Fous surfaces >> (ATCC No.) (13048) (6538) (11229) (10708) (6538) (11229) (6305) (10708) (6539)	
Trichophyton interdigitale < Sanitizati Bacteria (5 minutes) Enterobacter aerogenes Staphylococcus aureus (Staph) Bacteria (60 seconds) Escherichia coli (E. coli) Salmonella enterica (Salmonella) Staphylococcus aureus (Staph) Bacteria (30 seconds) Escherichia coli (E. coli) Streptococcus pneumoniae Salmonella enterica (Salmonella)	ion – Hard, non-poi	(9533) Fous surfaces >> (ATCC No.) (13048) (6538) (11229) (10708) (6538) (11229) (6305) (10708)	

Symbol Designation – used on product labels

		•	•	
Single asterisk * Double asterisk ** Number 2 Number 3 Dagger † Double dagger ††	Bacteria * Germs ** Sanitizes ² Sanitizes ³ Viruses [†] Cold & Flu ††	Used for identifyii Used for identifyii Used for identifyii Used for identifyii	ifying disinfection against specific bacteria ifying disinfection against specific bacteria & viruses / fungi ifying sanitization against specific bacteria (non-food contact surfaffying sanitization against specific bacteria (food contact surfaces ifying disinfection against specific viruses ifying disinfection against specific cold & flu	

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<< APPENDIX 2 >>

<< SOILS / ODORS / SURFACES / USE SITES - May be listed on product label in the singular / plural form >>

Hard Non-porous Surfaces: (Graphic – depicting use site)

Animal Equipment (Kitchen) (Bathroom) Sinks

Appliance Exterior (Kitchen) (counter) (tops) (surfaces)

Around Toilet (Areas) Kitchen Tools

Automobiles Knives

(Baby) (Blocks) (Toys(1))Laundry RoomsBaby Food MakersLight SwitchesBaby's RoomLitter box

Baby Swings⁽¹⁾
Lunch (Pails) (Boxes)

(Baby) (Bath) (tubs) (seats)Medicine Dropper(Baby) (Crib) (Changing Table)Mouth guard(1)(Baby) (Kid's) Food traysNeti Pots

Bathroom (counter) tops

Bathroom (surfaces)

Reverage bars

Neonatal Nurseries
(New born) Nurseries
Oven(s) (Doors)

Beverage bars Oven(s) (Doors)
Blinds Pacifiers(1)
Boat interiors Pet Bowl(s) (Areas)

Booster (chairs) (seats)

Breast (pumps) (parts)

Pet Cages

Pet Feeding Dishes

Butcher Blocks Pet Toys⁽¹⁾
Cabinet Handles Phones
Curtains Potty Seat

Curtains Potty Seat
Cutting Boards⁽¹⁾ Refrigerators
Diaper Pail Restrooms

Dining Room Tables (Salad bar) Sneeze Guards
Dish Racks Shower (Faucets) (Doors) (Handles) (Fixtures)

Dishwashers (Walls) (Floors)

Door(s) (Handles)Sink (Faucets) (fixtures) (Handles)DoorknobsSnack countersDrainboardsSoap Dispensers

Dryers Steering wheel
(Empty) Clothes Hampers Storage Areas
(Empty) Garbage Cans Stovetops
Faucets Stroller⁽¹⁾
Floors Teethers⁽¹⁾

Food Cases
Food Contact Surfaces-hard non-porous Food
(Preparation) (Serving) (surfaces) (areas)

Toasters

Freezers Toilet (Bowl) (Flushing) (handles) (seats)

Grills (surfaces) (exteriors)
Grocery Carts Tongs

(Grocery) Checkout Areas Towel (tissue) dispensers

Handrails Under sinks
High Chair Trays Vanities
High Chairs (1) Vanity Tables

Inside Dishwasher(s) (interiors)(and)(exteriors) (Vinyl) Shower Curtains
Keys (Washable) Walls

Keys (Washable) Walls Kid's (Children's) (Playroom) (Toys) (1) Washing Machines

(Kitchen) (Appliances) (dining room) (Tables) Windowsil

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<< APPENDIX 3 >> << EMERGING VIRAL PATHOGENS CLAIMS – Hard, non-porous surface >>

This product qualifies for emerging viral pathogen claims per the EPA's 'Guidance to Registrants: Process for Making Claims Against Emerging Viral Pathogens not on EPA-Registered Disinfectant Labels' when used in accordance with the appropriate use directions indicated below.

This product meets the criteria to make claims against certain emerging viral pathogens from the following viral categories: Enveloped Viruses

Large Non-Enveloped Viruses

For an emerging viral pathogen that is a/an	following the directions for use for the following organisms on the label:
Enveloped Virus	Rhinovirus Type 37
Large Non-Enveloped Virus	Rhinovirus Type 37

{Product name} has demonstrated effectiveness against viruses similar to [name of emerging virus] on hard, [non-porous surfaces]. Therefore, {product name} can be used against [Rhinovirus type 37)] when used in accordance with the directions for use against [Rhinovirus Type 37] on [hard, non-porous surfaces]. Refer to the [CDC or OIE] website at [pathogen-specific website address] for additional information.

[Name of illness / outbreak] is caused by [name of emerging virus]. {Product name} kills similar viruses and therefore can be used against [name of emerging virus] when used in accordance with the directions for use against [Rhinovirus Type 37] on [hard, non-porous surfaces]. Refer to the [CDC or OIE] website at [website address] for additional information.